

Please complete this form **for each product** as detailed as possible and **enclose in parcel**

**Contact details / Return address**

Company \_\_\_\_\_  
Contact person \_\_\_\_\_  
Address \_\_\_\_\_  
Postal code \_\_\_\_\_  
City/Country \_\_\_\_\_  
Tel. \_\_\_\_\_  
Email \_\_\_\_\_

**Billing Information**

Your reference \_\_\_\_\_

Different Billing address

**Product**

Please complete a separate form for each product

Brand \_\_\_\_\_  
Type \_\_\_\_\_  
Serial number \_\_\_\_\_  
Accessories \_\_\_\_\_  
\_\_\_\_\_

**Reason for return**

Please mark the applicable box

- ☐ Repair  
☐ Warranty Repair (validity to be approved by LDPA staff)  
☐ Other

Repairs will, without further correspondence, automatically be processed to a maximum of € 125,00 (excl. transport costs).

## Detailed fault description (a comprehensive description results in faster return!)

**Return** (Please mark the applicable box)

*The typical service lead time is two weeks after arrival of the goods*

- ☐ Please ship my product back immediately after repair  
☐ Kindly inform me when product is ready for shipment

☐ Other

**Please note the following Terms:**

- Shipping costs will be for customers account.
- For items ordered erroneously we charge a re-stocking fee of 10% of the nett invoice value, with a min. of € 25,00 + transport charges.
- If a cost estimate is not accepted we will charge a minimum of € 45,00 inspection costs (excluding shipping costs).
- If products are sent for repair, and we can't determine any fault, we will charge a minimum of € 45,00 inspection costs.
- Repairs will, without further correspondence, automatically be processed to a maximum of € 125,00 (excluding transport costs).
- Please pack the products in its original packaging in a strong box with proper means of protection, mark the outside of the box with "REP" and include this form within the parcel.

☐ **I have read and agree to the terms stated above**

You can send the completed form and the product to:

**LDPA, Att.: Service Department, Watermanstraat 7a, 5015 TG Tilburg, THE NETHERLANDS**