

Terms and Conditions - v7

Vivian Ammerlaan

26-01-2021

Terms and Conditions

Vivian Ammerlaan Shop

Article 1 – Purchase agreement

After placing an order via the webshop at www.shopvivianammerlaan.com the purchase agreement is established.

Article 2 – Prices

All of the mentioned prices are VAT inclusive. The prices of the products, possible discounts and shipping costs are automatically calculated and will be shown in your shopping cart when you check out. All prices are in euro's and are subject to change. Changed prices do not affect ongoing orders.

Article 3 – Delivery and delivery costs webshop

3.1 When placing an order via the webshop the delivery service of Vivian Ammerlaan is automatically applied, this includes delivery costs. These costs will be shown in your shopping cart. If you do not want to use the delivery service, choose 'pick up at merchant' when checking out.

3.2 Delivery costs webshop for delivery inside the Netherlands.

The delivery cost for each order is €7 .

3.3 Delivery to the rest of the world

For deliveries to any other country please contact me via e-mail at info@vivianammerlaan.com for the shipping costs. I cannot guarantee that shipping to every country is possible.

Article 4 – Delivery

4.1 Orders will be shipped within 3 – 14 working days after receipt of payment. (this excludes unforeseen circumstances)

4.2 Exceeding the delivery time does not entitle you to compensation nor the right to cancel your order or to terminate the agreement unless the delay in delivery is such that you cannot reasonably expect you to maintain the agreement. You are then entitled to cancel the order or terminate the agreement if necessary. All mentioned delivery times are only indicative and cannot lead to any right or liability.

4.3 Vivian Ammerlaan reserves the right to cancel an order or part of it at any time due to the unavailability of products or for any reason whatsoever. The products costs associated with the production of Vivian Ammerlaan canceled or partially canceled order will be refunded. A canceled or partially canceled order by Vivian Ammerlaan does not entitle you to any compensation.

Article 5 – Payment methods

Payment can be made with all the Klarna payment methods.

Article 6 – Changes to terms

Applicable is the latest version or the version that was valid at the time of placing an order.

Article 7 – Privacy policy

The information you provide will be included in the customer database of Vivian Ammerlaan. This database also contains the data necessary for the settlement of orders, including delivery and payment information. The client database is used strictly confidential for the execution and settlement of orders and will never be disclosed to third parties.

Article 8 – Ownership

8.1 All right to the product are reserved to Vivian Ammerlaan until receipt of payment. After receipt of payment the ownership and responsibility of the product will transfer to the buyer.

8.2 All rights reserved to every (product-) design created by Vivian Ammerlaan. This includes every photo, drawing, text and product present on the website www.vivianammerlaan.com, via email contact info@vivianammerlaan.com and within the webshop (www.shopvivianammerlaan.com).

Article 9 – Returns/ cancel

9.1 Each order can be canceled at the date of placing the order, this without any costs. Orders can be canceled by sending an e-mail to Vivian Ammerlaan, this can be done via the email address info@vivianammerlaan.com, which is

noted at the contact page of the website. Your cancellation will be confirmed by e-mail. In your written cancellation you need to mention your full name and order number.

9.2 You have 14 calendar days to return an item from the date you received it. Please send me an e-mail noting the reason for return and your order number, and I provide you with the return adres.

9.3 If you wish to cancel your order but did not do so on the date of placing the order or cannot provide an confirmation of cancellation, there is a chance the order is already shipped off. In that case you will receive the order within a few working days and can ship them back within 14 days. You will receive the full purchase amount excluding the shipping costs.

9.4 After receiving a returning email and the product, your refund will be transferred back to you within 30 days.

9.5 The shipping costs or other costs made to return an order will not be reimbursed by Vivian Ammerlaan.

9.6 The product must be in the same condition as when you received it.

Article 10 - Currency

10.1 In the checkout all prices and stated in EUR and includes taxes.