

PRIVACY POLICY BEEP FOUNDATION

https://www.beep-shop.nl/en_GB

About our privacy policy

BEEP Foundation cares a lot about your privacy. We therefore only process data that we need for (improving) our services and we handle the information we have collected about you and your use of our services with care. We never make your data available to third parties for commercial purposes.

This privacy policy applies to the use of the website and the services provided by the BEEP Foundation. The starting date for the validity of these conditions is 27/09/2020, with the publication of a new version the validity of all previous versions is canceled. This privacy policy describes what information about you is collected by us, what this information is used for and with whom and under what conditions this information may be shared with third parties. We also explain to you how we store your data and how we protect your data against misuse and what rights you have with regard to the personal data you provide us.

If you have any questions about our privacy policy, please contact our contact person for privacy matters, you will find the contact details at the end of our privacy policy.

About data processing

Below you can read how we process your data, where we store it or have it stored, which security techniques we use and for whom the data is transparent.

Web Store Software

MyOnlineStore

Our webshop has been developed with software from MyOnlineStore. Personal data that you make available to us for the benefit of our services will be shared with this party. MyOnlineStore has access to your data to provide us (technical) support, they will never use your data for any other purpose. MyOnlineStore is obliged to take appropriate security measures on the basis of the agreement we have concluded with them. MyOnlineStore uses cookies to collect technical information regarding your use of the software, no personal data is collected and / or stored.

E-mail and mailing lists

Mailjet

We use the services of Mailjet for our regular business e-mail traffic. This party has taken appropriate technical and organizational measures to prevent misuse, loss and corruption of your and our data as much as possible. Mailjet has no access to our mailbox and we treat all our e-mail traffic confidentially.

Payment processors

Mollie

We use the Mollie platform to handle (part of) the payments in our webshop. Mollie processes your name, address and residence details and your payment details such as your bank account or credit card number. Mollie has taken appropriate technical and organizational measures to protect your personal data. Mollie reserves the right to use your data to further improve the service and to share (anonymised) data with third parties. All the above-mentioned guarantees with regard to the protection of your personal data also apply to the parts of Mollie's services for which they engage third parties. Mollie does not store your data longer than permitted by the legal terms.

Reviews

Shipping and logistics

MyParcel

If you place an order with us, it is our job to have your package delivered to you. We use the services of MyParcel to carry out the deliveries. It is therefore necessary that we share your name, address and residence details with MyParcel. MyParcel only uses this information for the purpose of executing the agreement. In the event that MyParcel engages subcontractors, MyParcel will also make your data available to these parties.

Invoicing and accounting

Informer Online Nederland B.V.

We use the services of Informer Online Nederland B.V. to keep track of our administration and accounting. We share your name, address and residence details and details regarding your order. This data is used for the administration of sales invoices. Your personal data will be sent and stored protected. Informer Online Nederland B.V. is obliged to observe secrecy and will treat your data confidentially. Informer Online Nederland B.V. does not use your personal data for purposes other than those described above.

External sales channels

MyOnlineStore B.V.

We sell (part of) our articles via the platform of MyOnlineStore B.V. .. If you place an order via this platform, MyOnlineStore B.V. your order and personal data with us. We use this information to process your order. We treat your data confidentially and have taken appropriate technical and organizational measures to protect your data against loss and unauthorized use.

Purpose of data processing

General purpose of the processing

We only use your data for the benefit of our services. This means that the purpose of the processing is always directly related to the order you provide. We do not use your data for (targeted) marketing. If you share information with us and we use this information to contact you at a later time - other than at your request - we will ask you explicitly for this. Your data will not be

shared with third parties, other than to meet accounting and other administrative obligations. These third parties are all bound by confidentiality on the basis of the agreement between them and us or an oath or legal obligation.

Automatically collected data

Data that is automatically collected by our website is processed with the aim of further improving our services. This information (for example your IP address, web browser and operating system) is not personal data.

Participation in tax and criminal investigations

In some cases, Stichting BEEP can be held on the basis of a legal obligation to share your data in connection with government tax or criminal investigations. In such a case, we are forced to share your data, but we will oppose this within the possibilities that the law offers us.

Retention periods

We keep your data as long as you are our client. This means that we keep your customer profile until you indicate that you no longer wish to use our services. If you indicate this to us, we will also consider this as a request to forget. On the basis of applicable administrative obligations, we must keep invoices with your (personal) data, so we will keep this data for as long as the applicable term runs. However, employees no longer have access to your client profile and documents that we have produced in connection with your assignment.

Your rights

On the basis of the applicable Dutch and European legislation, you as a data subject have certain rights with regard to the personal data processed by or on behalf of us. We explain below which rights these are and how you can invoke these rights. In principle, to prevent misuse, we will only send copies and copies of your data to your already known e-mail address. In the event that you wish to receive the data at a different e-mail address or, for example, by post, we will ask you to identify yourself. We keep records of completed requests, in the case of a request to be forgotten, we administer anonymous data. You will receive all statements and copies of data in the machine-readable data format that we use within our systems. You have the right to file a complaint with the Dutch Data Protection Authority at any time if you suspect that we are using your personal data in the wrong way.

Right of inspection

You always have the right to inspect the data that we process or have processed that relate to your person or that can be traced back to you. You can submit a request to that effect to our contact person for privacy matters. You will receive a response to your request within 30 days. If your request is granted, we will send you a copy of all data with an overview of the processors who have this data at the e-mail address known to us, stating the category under which we have stored this data.

Right of rectification

You always have the right to have the data that we process or have processed that relates to your person or that can be traced back to you. You can submit a request to that effect to our contact person for privacy matters. You will receive a response to your request within 30 days. If your

request is granted we will send you a confirmation that the data has been changed to the e-mail address known to us.

Right to restriction of processing

You always have the right to limit the data that we process or have related to your person or that can be traced back to you. You can submit a request to that effect to our contact person for privacy matters. You will receive a response to your request within 30 days. If your request is granted, we will send you a confirmation to the e-mail address known to us that the data will no longer be processed until you cancel the restriction.

Right to portability

You always have the right to have the data that we process or have processed that relate to your person or that can be traced back to you by another party. You can submit a request to that effect to our contact person for privacy matters. You will receive a response to your request within 30 days. If your request is granted, we will send you copies or copies of all data about you that we have processed or that have been processed by us by other processors or third parties to the e-mail address known to us. In all likelihood, we will no longer be able to continue the service in such a case, because the secure linking of data files can then no longer be guaranteed.

Right of objection and other rights

In some cases you have the right to object to the processing of your personal data by or on behalf of the BEEP Foundation. If you object, we will immediately stop the data processing pending the settlement of your objection. If your objection is well-founded, we will make copies and / or copies of data that we process or have processed available to you and then permanently discontinue the processing. You also have the right not to be subject to automated individual decision-making or profiling. We do not process your data in such a way that this right applies. If you believe this is the case, please contact our contact person for privacy matters.

Cookies

Cookies from third parties

In the event that software solutions from third parties use cookies, this is stated in this privacy statement.

Changes to the privacy policy

We reserve the right to change our privacy policy at any time. However, you will always find the most recent version on this page. If the new privacy policy has consequences for the way in which we process already collected data relating to you, we will notify you by e-mail.

Contact details

BEEP Foundation

Hoofdstraat 248 3972LK Driebergen-Rijsenburg, The Netherlands

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Contact person for privacy matters

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