

**Datum**

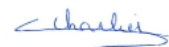
21/08/2025

**Klantgegevens:**STS Supplies  
Ecolife**Adres:**Klaverpad 13  
4461MD Goes THE  
NETHERLANDS**HAD test ISO17025 Aloe vera Barbadensis Miller Inner Filet -  
ECOLIFE GEL / JUICE**

Datum ontvangs	Datum analyse	Klant referentie	Referentie CER	Referentie CER	Soorten	Methode	Resultaten
07/08	20/08	Aloe Vera Barbadensis Miller Juice from inner filet.	25a/ 09634	Sap		71	≤LOQ

**Opmerkingen**

Onderzocht parameters en hun detectiegrenzen : zie bijlage

**Handtekening**Administratief manager  
C. CHARLIERLaboratoriummanager  
N. GILLARD

## 1. SCOPE

These analytical laboratory specific terms supplement the CER Groupe general terms and conditions of sale. These general terms and conditions of sale are stored on the CER website. In the event of contradiction between the CER Groupe general conditions and the analytical laboratory specific terms, the latter shall prevail.

They apply to each order placed at the analytical laboratory and exclude any other general or specific conditions, unless otherwise agreed with the CER Groupe.

Any ordering implies that the customer formally renounces any condition indicated on its own documents, if inconsistent with these terms.

## 2. COLLECTION AND TRANSPORT OF SAMPLES

The customer takes full responsibility of the collection and transport of samples to the laboratory. The results apply to the sample as received. To have complete homogenisation of the samples, the optimal amount of sampling is the following:

- 500 g for animal food and cereals;
- 250 g/ml for tissues, eggs, honey, water;
- 10 ml for plasma (extracted in heparinized tubes and not frozen);
- 100 g or ml for allergen detection.
- 10 g for trichinella analysis in the muscle of pigs, wild boars and solipeds. These samples cannot have been frozen.

If the customer cannot provide the requested quantities, he/she contacts the laboratory to find out the minimal amount to send.

The samples shall be packaged in a polyethylene bag placed in a clean and inert container, preferably in firm cardboard or isotherm. The samples shall be individually and hermetically wrapped, without any risk of contamination between them, and they shall be correctly identified. The samples must arrive in a well-preserved state. If the samples are perishable goods (excluding trichina analysis), please insert ice blocks insuring that they are in PE sacks in order to avoid the outside box getting wet or freeze the samples. In the event of sample quantity or quality failure, the laboratory may cancel the test order. The customer shall be informed by email and may send a new sampling if he/she wishes.

## 3. REQUEST FOR ANALYSIS

### 3.1 Trichinella analysis

Each request must be made by the customer using the documents provided by the laboratory.

- For individuals, use **DOC ANA01-01**;
  - For slaughterhouses and cutting workshops, use **DOC ANA01-02**.
- This document, completed by the customer, must be attached to the samples to be analyzed. The laboratory is not responsible for information provided by the customer.

### 3.2 Other analyses

Each analysis request must include a document accompanying the samples that are dropped or sent to the laboratory, and listing the following information:

- Name and contact details of the customer;
- Person(s) of contact and mail address(es) to send the results;
- Identification of the samples to indicate on the test report (customer identification, description);
- Precise list of the analyses to conduct;
- Billing information (VAT number, contact details (and mail address) for invoicing and number of purchase order if necessary).

This document may be a normal sheet of paper or our specific form: [formulaire\\_demande\\_CER.pdf](#) (available upon request).

The laboratory is not responsible for information provided by the customer.

## 4. RECEIPT OF SAMPLES

The CER is open Monday to Friday from 8.30 am to 4.30 pm except on national holidays. For any shipment outside those hours, please contact us.

For trichina analysis: outside these opening hours, a "Trichina analysis" box is available outside. The use of this box is under the sole responsibility of the customer.

## 5. ANALYSES COMPLETION DEADLINES

The laboratory commits to make every effort to respect the agreed deadlines. However, the laboratory shall not be held responsible if, for any reason beyond its control, the delays cannot be respected; that will not give right to any compensation. The customer will be informed by email and given a new set deadline.

Some urgent requests might be treated in priority, if agreed beforehand by the laboratory and with a price increase.

For trichina analysis: during the hunting season of wild boars, response during the day for samples arrived in the laboratory BEFORE 8:30 a.m.; otherwise the next day. Outside the hunting period from 2025, analysis once a week.

## 6. STORAGE OF SAMPLES

Unless it is specifically agreed with the customer, the samples are stored as described in the service note RV/LABO/1701349 of the AFSCA. Past that period, the samples will be destroyed without prior notice.

For trichina analysis: only samples giving a positive/suspicious result in the first analysis are kept at 4°C during the investigation period carried out in collaboration with the National Reference Laboratory.

## 7. REPORTING

The results will be sent in PDF format via email to the address(es) indicated by the customer when requesting the analysis. Upon request, the test reports might be sent in paper form, with extra charge.

The test reports cannot be partially reproduced without prior written authorisation, and only the original test report has official value. Test reports are archived for a period of 7 years as of their time of writing.

## 8. DECISION RULE

The laboratory provides compliance statements based on FASFC guidelines:

- Inventory of actions and limits of action and harmonisation proposals in the framework of official controls;
- Part 1: Inventory of actions and limits of action and harmonisation proposals in the framework of official controls – Chemical contaminants, residues and additives.
- ISO 18743:2015\_Amd\_1\_2023 (en) as the reference detection method in accordance with the Commission Implementing Regulation (EU) 2015/1375, consolidated version (07/11/23).

## 9. MANDATORY REPORTING

The Royal Decree dated 14/11/2003 regarding self-check, notification and traceability in the food chain provides that any operator/laboratory immediately informs the FAFSC when they consider or have reasons to believe that a product imported, produced, cultivated, raised, transformed, manufactured or distributed might be harmful to human, animal or plant health.

## 10. PRICE

Our prices are in Euros, excluding VAT and other taxes, and excluding transport. Those rates do not include possible customs expenses. Quotations are made based on the information provided by the customer. Any modification in the service to provide might result in an additional billing. Price offers are valid until 31 December of the year they were made. Price lists are reassessed each year. Applicable taxes are those in effect on the date of invoice.

## 11. SPECIFIC TARIFS

- Additional cost of 10 € excl. VAT to take into account a humidity of 12% on animal food. (Limit of action for a humidity of 12% in animal food)
- Additional cost of 10 € excl. VAT per sample for extra administrative processing
- Additional cost of 10 € excl. VAT to print test report or invoice in paper form + sending costs borne by the customer
- For shipment of samples, shipping costs will be applied based on article 2.5 of the general terms and conditions of sale.
- For trichinella analysis: an annual rate from October 1st to September 30th is published each year and sent to customers during the month of September.

## 12. ORDER CANCELLATION

If the customer cancels his/her order after receiving the sample, a compensation of 20 € excl. VAT will be invoiced to the customer to cover the expenses incurred. For analyses already completed, the full price for the analysis will be invoiced.

## 13. ACCREDITATION AND CERTIFICATION

CER Groupe is accredited by BELAC under [certificate number ISO073-TEST \(ISO17025\)](#) and approved by Federal Agency for the Safety of the Food Chain (FASFC). A method number in brackets means that the method used to analyze the sample is not accredited.

The CER Groupe is GLP certified.

**Method ANA 71: DETECTION/IDENTIFICATION/QUANTIFICATION (D,I,Q) of hydroxyanthracene compounds by UHPLC-MS/MS in juices and food supplements (5 parameters analyzed).**

Family	Sub-family	Group	Matrix	Specie	Parameter	CAS Number	D, I, Q	LOQ / LCL	Unit	Accredit. status	Highest Calibration Level
Alkaloids	Hydroxyanthracenes		Juice		Aloe-emodin	481-72-1	D, I, Q	100	µg/kg	yes	2000
Alkaloids	Hydroxyanthracenes		Juice		Aloin-A	1415-73-2	D, I, Q	100	µg/kg	yes	2000
Alkaloids	Hydroxyanthracenes		Juice		Aloin-B	28371-16-6	D, I, Q	100	µg/kg	yes	2000
Alkaloids	Hydroxyanthracenes		Juice		Danthrone	117-10-2	D, I, Q	250	µg/kg	yes	2000
Alkaloids	Hydroxyanthracenes		Juice		Emodin	518-82-1	D, I, Q	100	µg/kg	yes	2000