

## Right of withdrawal

When you return your order, we will refund the amounts you have paid. This also applies to the shipping and payment costs that you incurred when you placed your order. The return itself is at the expense of the customer.

Cancellation form (download) Tick what does not apply

(Only fill out this form together with the articles and send it back if you want to cancel the contract.)

To: Vitex Natura, Cantecleerstraat 42, 6217 BX Maastricht, info@vitexnatura-wholesale.com

I / we \* share / share (\*) hereby inform you that I / we (\*) revoke / revoke our agreement on the sale of the following goods (\*):

\_\_\_\_\_

Ordered on (\*) / received on (\*): \_\_\_\_\_

Order number (can be found on the invoice, receipt and shipping confirmation): \_\_\_\_\_

Surname : \_\_\_\_\_

Address: \_\_\_\_\_

Signature of the consumer (only if this form is submitted on paper)

Date: \_\_\_\_\_

Right of withdrawal: You have the right to withdraw from the contract within 14 days without giving any reason. The cancellation period ends 14 days after the day on which you or a third party named by you, who is not the carrier, physically takes possession of the last item. In order to exercise the right of withdrawal, you must notify us of your decision to withdraw from the contract by means of a clear declaration (e.g. in writing by post or email). You can use this cancellation form for this, but you are not obliged to do so. You can also send this form or another clearly formulated declaration by email to info@vitexnatura-wholesale.com. If you make use of this option, we will immediately send you a confirmation of the receipt of your cancellation by email. In order to meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired. The product can only be returned if the product in the returned original packaging, undamaged and unopened has not been used (the product may not have been used and must still be salable; the customer can view the product, but cannot break the seal). You bear the costs for the return yourself. The product must be undamaged, complete and sent in the original packaging with sufficient postage to the following address:

Vitex Natura,

Cantecleestraat 42

6217BX Maastricht – The Netherlands

Consequences of cancellation: If you withdraw from the contract, you will receive all payments made up to this point, including shipping costs, immediately within 14 days of receipt of the goods. We will wait to issue a refund until we have received the goods back.