

Information about warranty & return

Returns

You have the right to cancel your order up to 14 days after receipt without giving any reason. After cancellation you have another 14 days to return your product. You will then be credited with the full order amount including shipping costs. Only the costs for returning from your home to the webshop are for your own account. If you make use of your right of withdrawal, the product will be returned to the entrepreneur with all accessories supplied and - if reasonably possible - in its original condition and packaging. To exercise this right, please contact us via retouren@topfurniture.nl. We will then refund the order amount due within 14 days after registration of your return, provided that the product has already been returned in good order.

Return exceptions

State here the exceptions to the right of withdrawal. Also indicate with the article itself clearly indicate that it cannot be returned for the consumer ordered. Pay attention:

Exclusion of the right of withdrawal is only possible for products:

- a. For sealed products. When the seal is broken, these products are not returnable.
- b. that have been created by the entrepreneur in accordance with the consumer's specifications
- c. that are clearly personal in nature;
- d. that cannot be returned due to their nature; cut off meters of elastic fabrics & ribbon

Guarantee

Describe your warranty conditions here ...

- Warranty applies to all articles to which a manufacturer's warranty applies
- Warranty applies when there are manufacturing defects

Identity of the entrepreneur

La Couturière / Topfurniture.nl
Meentweg 1 Kantoor 1

8224BP Lelystad The Netherlands
info@topfurniture.nl

Tel: +31 611788244
KVK 32146134
BTW NL001593224B82

Withdrawal form

(only complete and return this form if you wish to cancel the contract)

- On

Topfurniture.nl

Meentweg 1

8224BP Lelystad

retouren@topfurniture.nl

Tel: 06-11788244 available from 10 a.m. to 4 p.m. from Monday to Friday.

- I / We (*) share / share (*) hereby inform you that I / we (*) revoke / revoke our agreement regarding the sale of the following goods / provision of the following service (*) (*):

— Ordered on (DD-MM-YYYY):

— Invoice number :

— Received on (DD-MM-YYYY):

— Name / names of consumer (s)

— Address of consumer (s):

— IBAN bank account:

— Signature of consumer (s) (only if this form is submitted on paper)

— Date (DD-MM-YYYY):

(*) *Strike out what does not apply.*