

Terms and Conditions - v1

CHOCO LOCA

22-02-2019

These are the terms and conditions of Choco Loca

When placing a request/option, you agree to these terms and conditions.

The option can become a reservation, this is not the definitive bill.

You will receive an e-mail from us after sending your request/option. In case you do not receive a response, please contact us by e-mail (info@chocoloca.nl).

Agreement:

If after receiving the total amount, as mentioned on the orderconfirmation, you did not receive your reservation within two weeks, then you have the right to abolish the agreement and request a refund of the money you have payed.

Payment:

The payment has to be made on the following account number: NL09RABO01689.96.979 to the name of Choco Loca in s'-Hertogenbosch.

If you chose the payment option "paying in advance", then you will receive the bill one week before the outing over e-mail.

Cancelling after reservation:

Even if you havent payed yet, you are obligated to pay for the amount of people agreed upon in the week before the outing. We are of course human and we try to act in a humane way. In emergency negotiation is possible.

If you want to cancel your reservation, you have to do this atleast 7 days before the outing. Every booking that was not cancelled before the 7 days before the outing, half of the price of the workshop will be taken in to account or in case of 3 days before the outing the full price will be taken into account.

To cancel your reservation contact us directly by phone or via e-mail. One week before the outing we can change that number of people that attend your outing.

Complaints:

If there so happen to be any complaints about your outing then contact us via e-mail and we shall do our best to find a solution together.

No complaints but just tips to improve our service? Contact us too!

Privacystatement:

chocoloca.nl states expresly that all adresinformation and personalinformation given by you shall only be used by us for administration and informing purposes. This information will not be sold or given to third parties.

Contact:

Do you have questions regarding anything saw or read on our website? Please contact us via e-mail, info@chocoloca.nl, or call 06 12 97 70 12

K.V.K nummer: 54174368

Rekeningnummer Rabobank 's-Hertogenbosch: NL 09RABO01689.96.979