

# Terms and Conditions - v1

mostcutest-nl

12-03-2015

## Terms & Conditions

Please read and agree to our terms & conditions before you place your order. If you have any questions, please contact us: [info@mostcutest.nl](mailto:info@mostcutest.nl)

## Company identity

MostCutest.nl  
de Swan 11  
8702CL Bolsward  
[info@mostcutest.nl](mailto:info@mostcutest.nl)  
Chamber of commerce number: 50659162  
VAT identification number: NL108977687B01

International bank account no: NL84 RABO 0152613978  
BIC: RABONL2U  
Company: MostCutest.nl  
Location: Bolsward, the Netherlands

## Relevance

These general conditions/terms apply to any MostCutest.nl offer and to every finalized distance agreement between MostCutest.nl and you, as a customer.

By finishing an agreement/order in our store, you automatically agree to our general conditions.

## Offer

We have accurately described and pictured all of our products. If you have any questions, please contact us: [info@mostcutest.nl](mailto:info@mostcutest.nl).

All prices have taxes included. Your shipping costs will be calculated during the order process, they are based on the country of destination.

We reserve the right to apply price changes.

## Warranty

We offer quality products. If any problems do occur, please contact us within 48 hours. We will always try to find the best solution.

## Shipping & Delivery

We ship our orders by PostNL, our dutch postal service. Your order can be shipped in an envelope or in a box.

The delivery period depends, but your order will be shipped from monday to friday, within 48 hours after receiving your payment. Please check our Shipping Info page for more information about shipping.

While placing an order, please always check your address. MostCutest.nl is not responsible for any mistakes made in your data. If your order will be returned because the address is not correct, new shipping costs will be charged.

## Payment

There are several payment methods available: iDeal, MisterCash, Paypal or by Bank Transfer (within 7 days). Your order will be shipped from monday to friday, within 48 hours after receiving your payment.

## Complaints

We offer quality products. If any problems do occur, please contact us within 48 hours. We will always try to find the best solution.

## Cancel / Return

Before making your payment, you can cancel your order by sending an email: [info@mostcutest.nl](mailto:info@mostcutest.nl). If you have already paid for your order and you haven't yet received a shipping update, you can also send us an email.

If you are not satisfied with your ordered products, you can return your order within 10 days. Please contact us before you do so: [info@mostcutest.nl](mailto:info@mostcutest.nl). The return shipping costs are at your own expense. Your return items have to be packed safe and secure and without any signs of use. If you haven't informed us about your return or if there's damage in your returned goods, MostCutest.nl can not reimburse.

## Contact

If you have any questions about our terms & conditions, our products, our shipping, your payment etc., please email us: [info@mostcutest.nl](mailto:info@mostcutest.nl)