

Privacy Policy of FlipperSloop.nl

Privacy sensitive data, or personal data, are processed through our online store. FlipperSloop.nl considers a careful handling of personal data of great importance. Personal data is therefore carefully processed and secured by us. In our processing we comply with the requirements set by the privacy legislation. That means, among other things, that:

- We clearly state the purposes for which we process personal data. We do this via this privacy statement.
- We limit our collection of personal data to only the personal data required for legitimate purposes.
- We first ask you for explicit permission to process your personal data in cases where your permission is required.
- We take appropriate security measures to protect your personal data and also requirements of parties that process personal data in our order.
- We respect your right to provide your personal data for inspection, correct or delete your personal data.

FlipperSloop.nl is responsible for data processing. In this privacy statement we explain which personal data we collect and use and for what purpose. We advise you to read this carefully.

Use of personal data.

When using our webshop, we obtain certain information from you. That may be personal data. We only keep and use the personal data provided by you directly, within the framework of the service you request, or of which it is clear that they are provided to us to process. We use the following data for the purposes mentioned in this privacy statement:

- NAW data
- Phone number
- Billing address
- E-mail address
- Payment details
- Sex
- Date of birth
- IP address

Register.

At certain parts of our webshop you must first register. After registration, we save the personal data you have provided via the user name you have chosen. We keep this information so that you do not have to enter it every time and so that we can contact you in the context of the execution of the

agreement. We will not pass on the data linked to your user name to third parties, unless this is necessary in the context of the implementation of the agreement that you conclude with us or if this is legally required. In case of suspicion of fraud or abuse of our webshop, we can hand over personal data to the competent authorities.

Access portal.

With our portal you can gain access to a management environment where you can set up, specify and change your own business.

Handling order.

When you place an order with us, we use your personal data for the processing thereof. If necessary for proper processing, we can also provide your personal data to third parties. You can read more about this later in this privacy statement.

Advertisement.

We can, in addition to the information on our website, also inform you of our new products and services:

- By email.
- By social media.

Contact.

We offer various possibilities to ask questions via our webshop. The information that you send us will be kept for as long as necessary for the complete answering and processing of this.

Publication.

We do not publish your customer data.

Provision to third parties.

We can pass on your details to our partners. These partners are involved in the implementation of the agreement.

Cookies.

What is a cookie:

A cookie is a small text file that is sent to your computer when you visit a website. Both this website and other parties may place cookies.

What are cookies used for:

This website uses cookies to improve the ease of use and the performance of the website. With the help of cookies, we ensure that you do not always receive or need to enter the same information when you visit our site. Cookies make surfing the site a lot nicer. There are several types of cookies. This website uses permanent cookies and session cookies.

Permanent cookies:

With this the website can be set to your preferences. For example, to remember your permission to place cookies. This means you do not have to repeat your preferences every time, saving you time and navigating through the web store more easily. You can delete permanent cookies via the settings of your browser.

Session cookies:

With the help of a session cookie we can see which parts of the website you have viewed with this visit. We can therefore adjust the webshop as much as possible to the surfing behavior of our visitors. These cookies are automatically deleted as soon as you close your browser.

With what specific purpose does this website place cookies:

- Shopping cart (functional cookie): Remember which products are in your shopping cart. Without this cookie you can not order products or place them in your shopping basket.
- Cookie choice (functional cookie): Remember whether you have given us permission to place cookies.
- Google Analytics (tracking cookie): Measure how you use the website and how you found us and try to gain insight into this with reports.
- Google AdWords (tracking cookie): We measure how you use the website and how you found us. We use this knowledge to improve our AdWords campaigns.
- Facebook (Social Media cookie): With this cookie it is possible to 'like' our Facebook page. This button works through code that comes from Facebook itself.

How can I manage or delete cookies:

Usually cookies can be managed, edited and deleted via your browser. More information about switching on and off and removing cookies can be found in the instructions and / or using the help function of your browser.

Security.

We take security measures to limit abuse of and unauthorized access to personal data. In particular, we take the following measures:

- We use secure connections that protect all information between you and our website when you enter personal data.

Retention periods.

The personal data described above are retained for as long as necessary to process your orders, including warranty. We then store data for a maximum of 14 months for the statistical purposes described. The data will then be erased unless there is a statutory obligation that requires longer storage (such as the seven-year fiscal retention obligation for payment data).

Third party websites.

This privacy statement does not apply to websites of third parties that are connected to our webshop by means of links. We can not guarantee that these third parties handle your personal data in a reliable or secure manner. We encourage you to read the privacy statement of these websites before using these websites.

Changes to this privacy statement.

We reserve the right to make changes to this privacy statement. It is advisable to consult this privacy statement regularly so that you are aware of these changes.

View and change your data.

For questions about our privacy policy or questions regarding access and changes to (or deletion of) your personal data, you can contact us at any time via the information below. You can also send us a request to view, change or delete this data. You can also submit a request to request a data export for data that we use with your consent, or provide a motivated statement that you want us to limit the processing of personal data. To prevent abuse, we can ask you to identify you adequately. When it comes to access to personal data linked to a cookie, you must send a copy of the cookie in question. You can find these in the settings of your browser. If the details are not correct, you can request that we change the data or have it removed.

Authority Personal Data.

Of course we are happy to help you if you have complaints about the processing of your personal data. Under the privacy legislation you also have the right to file a complaint with the Dutch Data Protection Authority against these processing of personal data. You can contact the Dutch Data Protection Authority for this.

Contact details.

FlipperSloop.nl

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