

# Terms and Conditions - v8

ClassicBMWParts.nl

10-09-2022

Terms and conditions Kapteijn Classic Parts

On our webshop you can order parts and pay with the available payment methods. When a part is unfortunately not available, we will pay the amount back to you with the same payment method as you payed with.

When a part is not on stock it will be ordered specially for you, we will sent you an e-mail to let you know. Due this deliverytimes can increase. If you need a part of the order faster, please contact us.

Parts specially ordered for you can not be sent back after delivery. Except when they are damaged/defect etc.

Parts will be ordered after we have recieved (a part of) the payment.

Parts will be sent after the full payment is recieved.

Parts will be sent with DHL or PostNL (up to a maximum weight and size, see the transportcost page for details). From heavy and large parcels the exact shippingcosts can only be given later because we have to inform at the forwarder for the exact price. You will recieve an updated invoice.

When a part you bought (except electrical parts) is not the right one or doesn't work the way it should, you can return it within 1 month, and you will recieve another parts or a voucher/rebate code for the paid money. This voucher will not expire and stay valid. New parts must be unused and in the original package when returned.

Shippingcosts will never be returned. These are allways for buyers account, or it must be verifiable Kapteijn Classic Parts fault (new parts only).

In case something is wrong and part(s) have to be sent again, only the first re-shipment is free of charge. Therefore we kindly ask you to check the full order and inform us at once with all the faults. When a second re-delivery is needed costs will be for buyers account.

In case of a (transport)damage of the parts, this has to be claimed within 24 hours after the parcel is delivered, and reported by e-mail ([info@Kapteijnclassicparts.nl](mailto:info@Kapteijnclassicparts.nl)) with attached pictures on which the damage is clear to see.

Pictures are ment as an example of the product. The actual delivered item can be different from the picture. If you have any questions, please contact us. No rights can be derived from the pictures on the site.

On new and overhauled parts you will recieve 1 year warranty (on presentation of your invoice).

On used parts we do NOT give any guarantee.

Kapteijn Classic Parts keeps the right to change prices and/or conditions without any announcement. Allready ordered parts will allways delivered for the price they were ordered for.

The possible showed stock on the website [KapteijnClassicParts.nl](http://KapteijnClassicParts.nl) is just an indiction. It will not give you any rights. The actual stock can be different due to unsuspected circumstances.

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