

# Equinus Equestrian

## Return form

You have the right to dissolve the agreement concerning your order without giving any reason within 14 days after receipt of the parcel. After you have expressed wanting to make use of your right of withdrawal, you will have to return the products within 14 days. You will get the full amount including shipping costs refunded on your bank account or in the form of vouchers. **Only the shipping costs from you to the online store are for your own account.** If you exercise your right of withdrawal, you will have the product and - if reasonably possible - the packaging in the original condition returned to Equinus Equestrian. To make use of your right of withdrawal, you can contact us through [equinusequestrian@hotmail.com](mailto:equinusequestrian@hotmail.com). We will refund you the owed amount within 14 days after the notification **if the products have been received back.**

**PAY ATTENTION:** exclusion of the right of withdrawal is possible for products:

- That the entrepreneur has established in accordance with the consumer's specifications;
- Bought at a discounted price or during a deal;
- That are clearly personal in nature;
- That cannot be returned due to their nature;
- That rapidly decay or become absolute;
- For hygienic products that are sealed and who's the consumer has broken the seal;
- For products where an amount however small has been used by the consumer.

**Any defects or wrong products delivered** must be reported in writing to Equinus Equestrian within four weeks after delivery. Return of the products must be made **in the original packaging and new state.**

The warranty period of Equinus Equestrian corresponds to the factory guarantee period and does not apply if:

- The delivered goods have been repaired and/or modified by third parties and/or the consumer;
- The delivered goods are exposed to unusual circumstances or otherwise treated carelessly or contrary to the instructions of the entrepreneur and/or on the packaging;
- The inferiority in whole or in part is the result of rules that the government has asked or will ask about the nature or quality of the materials used.

### Equinus Equestrian

Address: Bosberg 4, B-2490 Balen

Phone number: +32 499 13 44 81

BTW-number: BE0728351422

# Equinus Equestrian

*Return form*

(please only fill in this form and send it, through e-mail **and** with the parcel when you wish to use your right to withdrawal)

To:  
**EQUINUS EQUESTRIAN**  
Bosberg 4  
B-2490 Balen  
equinusequestrian@hotmail.com  
+32 499 13 44 81

I hereby communicate to you that I wish to dissolve our agreement concerning the sale of the following products:

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

The order with order number \_\_\_\_\_ was placed on \_\_\_\_ / \_\_\_\_ / \_\_\_\_ and the parcel was received on \_\_\_\_ / \_\_\_\_ / \_\_\_\_ .

My name is \_\_\_\_\_ and my address is \_\_\_\_\_  
\_\_\_\_\_ .

I wish to get the purchase amount of the above products refunded in the form of vouchers/on my bank account \_\_\_\_\_ (IBAN)(\*).

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Signature:

(\*): strike through what doesn't fit.