

# Terms and Conditions - v19

AGGROSHOP.COM

02-06-2024

## 1: Mailorder Service

A - AGGROSHOP.COM is a mailorder service owned and maintained by Aggrobeat Records and located in Dutch & German border area.

B - We are VAT registered in The Netherlands.

## 2. General

A - All items remain our property until we received your full payment.

B - There is no minimum order amount.

C - We only accept orders through our webshop. It's not possible to send an order by e-mail.

D - All items are new and unused. We do not grade jewelcases, generic sleeves or labelsleeves.

## 3: Prices

A - All prices are in Euro's (€). No other currencies accepted.

B - All prices include Dutch VAT. Dutch VAT rates are 9% for literature and 21% for all other categories.

C - All listed prices exclude postage. Postage costs are automatically calculated in our webshop.

D - Some countries outside the European Union charge customs clearance or local taxes for import parcels.

Unfortunately this is beyond our control.

## 3: Payment

A - We offer various payments options: Sofortbanking/DIRECTeBanking, iDeal, Bancontact, Belfius, KBC/CBC, PayPal and pre-transfer. Our paypal account has a verified status.

B - All payments must be made upfront. No payment = no shipping. If we don't receive a payment within one week after your order, your order will be cancelled.

## 4: Privacy:

A - We share your address details, as well as your email and telephone number with the parcel service. This is necessary to deliver your order or to contact you if you were not at home when the delivery was attempted.

B - Apart from the parcel company - as mentioned above - we do NOT give your private information to third parties!

## 5: Shipping

A - We ship worldwide. We aim to ship within 72 hours after we received your payment (weekend and national holidays excluded).

B - All our goods are shipped with registered mail only. You receive a tracking code either from us or the parcel company after your package shipped. Please check your spamfolder if you didn't receive your tracking code. We recommend that you check the progress of your parcel's delivery every two to three days.

C - We work with different parcel companies: GLS (Germany), DHL (Europe) and PostNL (rotw).

D - All shipped items are safely packed with air cushion envelopes and/or heavy weight carton.

E - When you are not at home during a delivery attempt, the parcel company may have your parcel ready for collection at the parcel shop near you. Sadly - due to the workload of the postal workers - it can happen that the parcel company doesn't leave an information card in your letterbox to inform you. No worries, you can check this with your tracking code.

F - When your package is ready for collection at the parcelshop, we consider your package as delivered. It is your own responsibility to pick up your parcel at the parcelshop. If you do NOT pick up your parcel from the parcelshop your package will be returned to us. Postage and payment costs will NOT be refunded, also we'll charge €6.90 (incl VAT) for the administrative hassle.

G - If you think something goes wrong with the shipping of your package please contact us. Please mention your order number and tracking number.

## 6: Returns

A - It is not possible to return unsealed sound carriers (CD, vinyl, cassette, DVD) or any printed matters like magazines or books.

B - It is not possible to return washed, worn or used clothes.

C - We can only refund when the goods are returned to us in unused condition.

D - We do NOT accept returns on dubplates, vinyl pressed in Jamaica or vinyl from the following record labels: Clocktower Records (US/Can), Abraham (US/Can) and AllTone (UK). We consider dubplates as personalised goods, while the here listed record labels are known for their pressing imperfections.

E - We do not refund postage on returned orders.