

EIZOOK.NL (including its sister websites), Postal Adress Tesselschadestraat 131, 2026 ST Haarlem, The Netherlands. No visiting address, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.EIZOOK.NL> Tesselschadestraat 131, 2026 ST Haarlem. No visiting address, + 31-6-14347615

The Data Protection Officer at EIZOOK.NL can be reached via info@EIZOOK.NL

Personal data that we process

EIZOOK.NL processes your personal data because you use our services and / or because you provide them yourself.

Below is an overview of the personal data we process:

- First and last name
- Address data
- Phone number
- E-mail address
- Bank account number
- Tax number if applicable

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us via info@EIZOOK.NL, we then will delete this information.

For what purpose and on what basis we process personal data

EIZOOK.NL processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- Call or e-mail you if necessary to carry out our services
- Give you the opportunity to create an account
- To deliver goods and services to you
- EIZOOK.NL also processes personal data if we are legally obliged to do so, such as information that we need for our tax return.

Automated decision-making

EIZOOK.NL does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions that are taken by computer programs or systems, without involving a person (for example an employee of EIZOOK.NL).

EIZOOK.NL uses the following computer programs or systems:

Mollie payment system (maestro, bankcontact, credit card and other bank payment options)

Paypal payment system

sumup payment system regarding markets

How long we store personal data

EIZOOK.NL does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

(Category) personal data	for a maximum of 7 years for tax reasons
Personal information	up to 7 years for tax reasons
Addresses	up to 7 years for tax reasons
Sales	a maximum of 7 years for tax reasons
Payment methods	for a maximum of 7 years for tax reasons

Your data is stored on our servers. 1 in our office and 1 via the web shop on the my online store server. The latter is situated in The Netherlands which also works in accordance with EU directives. We are not responsible for the actions of My online store. Your and our data are safe on the servers.

Sharing personal data with third parties

EIZOOK.NL will not sell your information to third parties and will only provide this information if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. EIZOOK.NL remains responsible for these processing operations.

Cookies, or similar techniques, that we use

EIZOOK.NL only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. You can do this yourself through the personal settings of your account. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by our company and you have

the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you.

If you wish to exercise your right of objection and / or right to data portability or if you have other questions / comments about data processing, please send a specified request to info@EIZOOK.NL.

In order to ensure that the request for access has been made by you, we ask you to send a copy of your identity document with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. EIZOOK.NL will respond to your request as soon as possible, but in any case within four weeks.

EIZOOK.NL would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

EIZOOK.NL takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service or via info@EIZOOK.NL