Terms and Conditions - v3

prematuursite-nl 20-05-2015

Terms And Conditions

Good general conditions are important for Prematuursite.nl and customer. Here you can visit our Read Webshop Terms and Conditions. Not only to the government creates rules to ensure safety of your purchase. Even if we Prematuursite.nl are delighted to inform our conditions. By agreeing to the terms and conditions Webshop, there an agreement between us and you created as a customer. But before you agree to our Terms and Conditions, we kindly request the terms carefully to take and take note of our method. This can avoid unpleasant situations! If you have any questions about our conditions, please do not hesitate to contact us.

Article 1 - Webshop

1.1.
Prematuursite.nl is registered with the Chamber of Commerce and carries her legal dues to the IRS. On our website you can find us Chamber of Commerce and VAT number. Also You will also find our contact information.

1.2.
Prematuursite.nl has an SSL Certificate. That means we all legal requirements meeting regarding the security of your personal and payment details. We strive for continuous improvement in the security of your data. When abuse hackers, we will report it to the police.

1.3.
We provide your personal information to third parties. If we are to your personal data provide third parties, we will always ask you for permission.

1.4.
Since June 5, 2012 Prematuursite.nl is required to request prior approval from you regarding cookies. You can read more about in our Cookie Policy.

1.5.
We are obliged to at any suspicion of abuse or fraud to report it to the police.

1.6.
We strive to provide you always excellent service. When you doubts about the purchase of a product, we will be happy to help.

Article 2 - Grace period

2.1.
You have 14 days to return after purchasing a particular product. If you enter this term are dissatisfied with the purchase, you can return the product to us, without having to pay for the product itself. You pay only the shipping costs for returning of the product. If you already made a payment, the amount paid by you returned to your account.

2.2.
Products that are returned to us must be accompanied by the original packaging.

2.3.
There are some products that can not be returned to us. Products that do not can be returned to us within 14 days of its products with a * for the part number.

Article 3 - The contract

3.1.
The contract between the customer and Prematuursite.nl is final when the customer has indicated agreed to the terms and conditions. When the customer has paid a payment via iDEAL or Paypal, or when an invoice is sent to the customer afterwards. After the cooling-off period of 14 days has expired and the funds are received by Prematuursite.nl, the customer became the owner of the product.

3.2.
The contract is concluded electronically, by completing the required fields and agree to the terms and conditions.

3.3.
You, as the customer requires your commitment to fulfill the merchant. If you do not pay within the specified period, you will receive a reminder. If after 14 days still not been paid, a fee will be charged. If after several reminders have owed demand is still not met, we will collection from the hands of a collection agency.

3.4.
After you proceed to purchase, you will receive a confirmation by e-mail your purchase. It is the product that you purchased, what it costs and where you with any complaints or comments, please visit.

3.5.
We are obliged to the product or item within 30 days to deliver to you. If by unforeseen circumstances, the article can not be delivered within this period, we will you put it in writing. After the expiry of these 30 days you will receive us may already paid purchase price. However if you specify beforehand that a replacement item is also an option, we will deliver a replacement product or item that meets your needs as possible. Of course you can specify in advance that you do not.

3.6.
The delivery of products in foreign countries may take longer than in the Netherlands. The costs charged abroad for a shipment to an address, are visible to you when you decide to purchase the product.

Article 4 - The price

4.1.
The prices listed on Prematuursite.nl are always inclusive of VAT. The costs paid should be to send the product are visible when the product

added to your cart.
4.2.
The price listed in the product on the website, can not be changed during your purchase. You pay the amount shown on the product and what is also confirmed to you, If you do electronically agree to the purchase. In it, the purchase price again mentioned.
4.3.
When you buy a product during a period when no promotion, you will make later not eligible for discount.
Article 5 - Complaints and warranty
5.1.
Complaints about the provision should first be reported by telephone to us. Our staff are always happy to help. We will then contact the relevant delivery Recording for the supply of the product. Of course, our delivery personnel do their best product undamaged to you to deliver at home.
5.2.
Complaints about the product itself, should be reported to us. These can not we are personally answered. Describe your complaint as specific as possible. We'll to contact the manufacturer or wholesaler and will mediate herein middleman. If it is within our means, we will solve the problem for you personally dissolve.
5.3.
Complaints are usually processed within 14 days by us. The settlement of a complaint is always done in writing. We want you at all times an excellent service provided.
5.4.
On every product we deliver to you is a guarantee. How long this warranty lasts, is entirely dependent on the product. On most products are warranted for one month of application. The Wubbanub 3 months. If you have a defect in one of our articles or defect is discovered, please within 48 hours of delivery report this to do with us.
5.5.
If the product breaks down within the warranty period, we will complete refund your purchase price to you. That does not apply when there is intent or deliberate damage. In both situations, that without a receipt can not be refunded. After the expiry of the warranty period is also the new value to expire at possible payment of damages. It is then distributed on Based on current market value.
If you agree to the Terms of Webshop, we kindly request you checking the box on. Without checking the box on, there can be no agreement achieved come. Naturally, we hope that you have a lot of fun with your purchase! If you have have any questions, please do not hesitate to contact us