

Terms and Conditions - v5

anappleadayamsterdam

18-11-2015

General terms and conditions apply to all orders of AnAppleADayAmsterdam.
Valid as of the 10th of October 2015.

1. AnAppleADayAmsterdam may at any time revise these Terms and Conditions by updating this posting. You are bound by any such revisions and should therefore periodically visit this page to review the then current Terms and Conditions to which you are bound.

2. General

These general terms and conditions apply to all that is sold through AnAppleADayAmsterdam. When placing an order you agree with the general terms & conditions applied.

3. Payment and Delivery

All prices apply at the moment of purchase of an article. All prices are in euros and include the VAT of 21% as stipulated by the law. The shipment will be delivered by post, postage will be added to the price. The postage is clearly stated in your shopping trolley when ordering. It is also possible to pick up your order at the workplace, which is located at Achterdijk 48, Ouderkerk a/d Amstel, The Netherlands.

Payment can be carried out through iDeal, Paypal or bank transfer.

4. Delivery

Upon receipt of payment I will try to send out the order that same day or the next working day. This does not apply for custom made products or products that are not currently in stock but can be ordered. In these cases AnAppleADayAmsterdam reserves the right to establish a delivery estimate.

Shipments are handled by postNL, the delivery time is entirely dependent upon postNL.

5. Property rights

All articles remain property of AnAppleADayAmsterdam until full payment of the invoice has been received.

6. Shipping and handling

Shipment costs within the Netherlands are as follows:

Small envelope : € 1,95

Big envelope: € 2,95

Parcel: € 7,50

Shipping and handling charges will depend on the value of your order and the country to which the product is being shipped. Any customs duties or tariffs that may be imposed on the deliveries are payable by you.

7. Returns/refunds policy

You can exercise the right to cancel an order for any product sold and delivered to you by AnAppleADayAmsterdam within fourteen (14) working days from the date that the product is received in accordance and pursuant to the terms of the Return policy.

Your purchase will only be definite after the end of these fourteen (14) working days.

Return or refund will not be applicable in case of damaged products. AnAppleADayAmsterdam will verify the return products upon receipt, in case of a fault in the products resulting in decreased value, we reserve the right to demand a reasonable recompensation from you, our customer.

The customer remains accountable for the costs of the return shipment and any risks involved.

8. Privacy policy

When ordering from AnAppleADayAmsterdam your personal information will be stored in our client domain. These details will not be disclosed to third parties. AnAppleADayAmsterdam sends out a newsletter to which you can unsubscribe at any time. Instructions on how to unsubscribe are included in each newsletter.

9. Warranty

Possible damage to the products by misuse or poor handling of the products are not the responsibility of AnAppleADayAmsterdam. You are required to inspect the received products upon arrival at once. In case of an erroneous, damaged or incomplete shipment, you will have to report these findings to AnAppleADayAmsterdam in writing (email) immediately. Possible damaged, faulty or erroneous goods are to be reported in writing (email) to AnAppleADayAmsterdam within a maximum of fourteen (14) calendar days upon receipt of the goods.

10. Custom made items

It is possible to order custom made items. A lot of products can be produced in other versions/colours. It is also possible to, in cooperation with AnAppleADayAmsterdam, establish a new design. Agreements regarding delivery time, prices and shipment will be made in writing per email and can differ per assignment.

11. Images and specifics

All images and photos of the products (colour, measurements) included on the AnAppleADayAmsterdam website are used as an indicative only. These cannot result into damage restitution or contract dissolution.

12. Disclaimer and liability

AnAppleADayAmsterdam will not be liable for any delays in delivery which are beyond its control. Things like delay or failure by one of our delivery agents, internet failure, electricity interruption, email interruption or failure, changes in third party managed technology, transport difficulties, strikes, government legislations, delivery delays, suppliers negligence and/or manufacturers of AnAppleADayAmsterdam as well as illness of employees, or faulty transportation. Where delivery is delayed AnAppleADayAmsterdam will notify you per email as soon as possible. The customer reserves at this time his right to dissolve the contract.

13. Refusal of orders

AnAppleADayAmsterdam reserves the right to refuse online orders at our discretion. In case of a refusal, we will communicate this to you directly per e-mail.

14. Liability

AnAppleADayAmsterdam is not liable for damages to the products which occur by misuse / incorrect use / abuse / ill usage / of the products.

15. Colophon

AnAppleADayAmsteram is a webshop which is property of / pertains to:

Mariska Nieuwendijk

Achterdijk 48

1191 JL Ouderkerk a/d Amstel

Registered at the chamber of commerce license number 34369055

VAT number 1959.46.935

16. Applicable right

Dutch law is applicable to the general terms & conditions of this site.