Information around warranty & returns

Returns

You have the right up to 14 days after receiving your order without giving any reason to cancel. You have once again after cancellation 14 days to return your product. You will then get the full order amount including shipping credited. Only the cost for return of your home to the webshop for own account. If you use your right of withdrawal, the product and if reasonably possible-the entrepreneur in the original condition and packaging to be returned. To exercise this right, please contact us at UWEMAIL@uwwinkel.nl. We will then specifying the order amount within 14 days of notification of your return refund provided the product is returned already in good order.

Return exceptions

Mentions here the exceptions to the right of withdrawal. Please include in the article itself clearly that it fails to return falls for the consumer ordered. **Please note**: Exclusion of the right of withdrawal is only possible for products:

- a. in sealed products. When the seal is broken with these products are not returnable.
- b. that the trader are established in accordance with the consumer's specifications;
- c. that are clearly personal in nature;
- d. which by their nature cannot be returned;
- e. that rapidly decay or become obsolete;
- f. the price of which is subject to fluctuations on the financial market on which the entrepreneur has no influence;
- g. for individual newspapers and magazines;
- h. for audio-and video-recordings and computer software of which the consumer has broken the seal.

Guaranteed

We guarantee the correct operation of sound carriers and the correct state of the merchandise. The warranty does not apply if merchandise is worn or washed or damaged due to consumer.

Identity entrepreneur

Into The LimeLight Records Kerkstraat 12 9884 PC Niehove 0594-855963 info@limelight-producties.nl

Into The LimeLight Records is part of LimeLight Management & Productions

Model withdrawal form

(fill out and return this form only if you want to revoke the agreement)

— To

Into The LimeLight Records Kerkstraat 12 9884 PC Niehove 0594-855963 info@limelight-producties.nl

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— I/we (*) share/share (*) you hereby that I/we (*) our agreement on the sale of the following goods/supply of the following recall/withdraw service (*) (*):
— Ordered on (DD-MM-YYYY): — order number:
— Received on (DD-MM-YYYY):
Name of consumer (s)
- Address consumer (s):
- IBAN Account Number:
— Signature of consumer (s) (only if this form is submitted on paper)
— Date (DD-MM-YYYY):

(*) Delete if not applicable.