# Terms and Conditions - v1

## gardentowereurope 13-02-2016

General terms & conditions in using the www.gardentowereurope.eu website and purchasing from TPL BV.

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#### Article 1 - General

- 1. The terms and conditions detailed below apply to the use of the www.gardentowereurope.eu website and the sale of all goods supplied and delivered by TPL BV.
- 2. Use of the website and/or placing an Order constitutes your acceptance these terms and conditions. You should read and understand all terms as they contain important information and may affect your rights.

3. Varying provisions to these terms and conditions must be recorded in writing.

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#### Article 2 - Products

A full description, along with images of the products offered by www.gardentowereurope.eu is set out on the website. Errors and/or omissions in the description of the products are not binding on www.gardentowereurope.eu

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#### Article 3 - Basis of the sale

- 1. The placing of an order by a customer shall constitute an offer to www.gardentowereurope.eu to purchase one or more of its products at the current price as advertised by www.gardentowereurope.eu and an acceptance of these terms and conditions.

  2. www.gardentowereurope.eu will confirm receipt of the customer's order electronically.
- 3. TPL BV reserves the right to refuse an order. In the event an order is not accepted then TPL BV will communicate this to the customer within 14 days of receipt of the order.

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#### Article 4 - Cancelation, return and refund

1. The customer has the right to cancel the agreement within 14 days of receiving the goods. The customer will receive a full refund after the products has been returned complete and undamaged to TPL BV. A cancelation form is available on the website.

## Article 5 - Prices

- 1. Prices are as advertised in the www.gardentowereurope.eu webshop and they remain valid for any placed order. Price changes will be implemented as needed.
- 2. All prices are inclusive of Dutch VAT (21 %) and include shipment to the customer in The Netherlands, Belgium and Germany. Surcharges are imposed as needed for other countries and stated on the website.

### Article 6 - Payment

- 1. Payment is due before the products are dispatched.
- 2. The customer can choose from several methods of payment as displayed on the website.
- 3. All payment details are sent via SSL technology, which is also used by banks. SSL technology guarantees that personal details are protected and can never be seen or manipulated by unauthorized persons.

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## Article 7 – Governing law and jurisdiction

1. These terms and the customer's use of this site are governed by and construed in accordance with the laws of The Netherlands and any disputes will be decided only by the relevant courts in The Netherlands.

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Article 8 - Copyright

- 1. All written and photographic information (including design content, style and logos) on this website is owned by TPL BV and is protected by copyright and/or other intellectual property laws.
- 2. The documents and information may be used for personal, informational, internal, non-commercial purposes with appropriate citation to www.gardentowereurope.eu.
- 3. Permission to use documents, photographic and any other information for commercial purposes is granted only with the prior written consent of TPL BV and only with the appropriate citation to www.gardentowereurope.eu.

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Article 9 - Company information

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