

Our Return Policy in short

- Contact younglove@halal.amsterdam before returning any items or call +31 20 639 1402.
- You can return the product within 30 days of delivery.
- The product must be in new condition.
- To avoid any Customs charges please clearly mark the package 'RETURNED GOODS'.
- If a package is unclaimed you might have to pay a handling fee.
- You should expect to receive your refund within six weeks after shipping it back to us; however, in many cases you will receive a refund more quickly.
- We'll notify you via e-mail of your refund once we've received and processed the returned item.

Return Policy

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It is appropriate that the consumer controls the delivery to verify that this is accurate and error free. At the complaint, the customer contacts Halal and gives information relevant and the reason for complaint. Adress: Halal, Eerste Jacob van Campenstraat 59, 1072 BD, Amsterdam, Holland.

Return Conditions

You can return the product within 30 days of delivery. The product must be in new condition. If the product is ruined or used the product shall not be refunded. Make sure to include contact information with the return and if possible, please provide us with a tracking number. Halal suggests you get a receipt and a package ID for the return from the delivery service, as it makes it easier to follow the return shipment if needed.

Halal will make a refund of eligible returns. If you paid by invoice, we will need a bank account number to transfer the money back to. The easiest way is to e- mail it to us along with a brief description of your case.

Returning A Package

If a returned item is shipped international, please clearly mark the package 'RETURNED GOODS', to avoid any Customs charges. Halal is NOT responsible for any return Customs charges made. Any charges incurred are the responsibility of the customer.

Transport Damage

If the product is lost or you, upon receiving, notice that the item has been damaged during transport, you should immediately report this to us.

Unclaimed Packages

For packages that are not cashed at your post office within 14 days, Halal reserves the right to charge you a handling fee to cover return shipping and freight companies' administrative costs. All enquiries: younglove@halal.amsterdam or give us a call at +31 20 639 1402.

