

## Right of withdrawal

When you return your order, we will refund the amount you paid. The return itself is at the customer's expense.

Cancellation form (download) Check what doesn't apply

(Fill out this form only along with the items and return it if you want to cancel the contract.)

Aan: Vitex Natura, Cantecleerstraat 42, 6217 BX Maastricht, [info@vitexnatura-wholesale.com](mailto:info@vitexnatura-wholesale.com)

I / we \* share / share (\*) you hereby inform you that I /we (\*) rescind our agreement on the sale of the following goods (\*)

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Ordered on (\*) / received at (\*): \_\_\_\_\_

Order number (found on invoice, receipt, and shipping confirmation): \_\_\_\_\_

Last name: \_\_\_\_\_

Address: \_\_\_\_\_

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Consumer signature (only if this form is submitted on paper)

Date: \_\_\_\_\_

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Right to withdraw: you have the right to rescind the agreement within 14 days without giving any reasons. The notice period ends 14 days after the day on which you or a third party designated by you, who is not the carrier, physically takes possession of the last item. In order to exercise the right of withdrawal, you must notify us of your decision to rescind the agreement by means of a clear statement (e.g. written by post or e-mail). You can use this notice form, but you are not required to do so. You can also email this form or any other clearly worded statement to [info@vitexnatura-wholesale.com](mailto:info@vitexnatura-wholesale.com). If you take advantage of this option, we will send you an email confirmation of the receipt of your cancellation. In order to meet the withdrawal period, it is sufficient that you send your notice regarding your exercise of the right of withdrawal before the withdrawal period has expired. The product can only be returned if the product has not been used in the returned original packaging, undamaged and unopened (the product may not be used and must still be marketable; the customer can view the product, but cannot break the seal, not remove or use it from the packaging). You bear the cost of returning The product must be sent undamaged, complete and in the original packaging sufficiently franked to the following address:

Vitex Natura,

Cantecleestraat 42

6217BX Maastricht – The Netherlands.

Consequences of cancellation: If you withdraw from the contract, you will receive all payments paid so far, including shipping costs, immediately within 14 days of receipt of the goods. We wait until we have recovered the goods in its original condition.