



## Retourformulier

**Retouradres:**

Sy-Lance/ L.S Schmale  
Bontepapesteeg 2  
8911 GN Leeuwarden  
Nederland

My return item meets all the conditions.

Ordered on (dd-mm-yyyy):.....

Order number:.....

Received on (dd-mm-yyyy):.....

Name:.....

Address:.....

IBAN bank account:.....

BIC/SWIFT code:.....

(Digital) signature

Date (dd-mm-yyyy): .....

Send this form within 14 days of receipt of your purchase to:  
[info@sy-lance.com](mailto:info@sy-lance.com)  
[www.sy-lance.com](http://www.sy-lance.com)

E-mailadres: info@sy-lance.com  
Commercial Register: 72685522  
Btw-identificatienummer: NL002256259B13

### **Conditions for return**

Terms and Conditions: Article 8c - Right of withdrawal. Article 8c of the General Conditions - Exclusion Right of withdrawal.

Exclusion of the right of withdrawal is possible for products: that can not be returned due to their nature.

All our items are vulnerable. Paper quickly folds, wrinkles, gets stains and fingerprints etc.

The items can, due to their nature, in the case of opening the package, not be returned.

Therefore they can only return if you **do not break the seal!** If you do that, then the sale is closed, the articles can no longer be returned.

This means that in case of returning an item, it must be in original condition, undamaged, and in a solid matching packaging, similar to original packaging that was sent to you, be returned to us.

The seal must be unbroken and/or undamaged.

At the moment you are sender you bear the risk for the goods.

Once we have received, checked and approved the returned order, you will get back the order amount, excluding shipping, within 3 weeks. Items that are clearly of a personal nature can not be returned, this concerns specific agreed tasks.

Use our return form for returns, send it within 14 days (reflection period) After you received the receipt of your purchase you can mail the return form to: [info@sy-lance.com](mailto:info@sy-lance.com)

After these 14 days (reflection period), you have another 14 days to return the purchased item. The return shipping costs are for your own account.

The following text (below) concerns the rules of Postnl in Netherlands. For other countries you're dealing with the rules of your Delivery-business.

### **After two delivery attempts**

After two delivery attempts at the specified delivery address, the parcel goes to a post office in the neighborhood. You have two weeks time to pick up your parcel at the post office. If you don't do that on time, the package will automatically return to Sy-Lance. The return costs are at your expense.

At the moment you are sender, you bear the risk for the goods. Contact Sy-Lance if you want the parcel to be delivered again, you can have it sent to you at your own expense or cancel the sale.

### **Warranty**

Sy-Lance guarantees that the items we send you:

- are of high quality.

- minimal or not deviate from the available items and their specifications, in the shop.
- minimal or not differ from the images shown in the webshop.
- will be packed professionally.
- will be sent in a good matching postal packing.

Colors will always vary slightly due to the use of multiple screens / devices