

# Terms and Conditions - v6

OASE CLOTHING

13-04-2016

## TERMS & CONDITIONS

### OASE CLOTHING

Chamber of Commerce nr.: 65171950

Tax nr.: NL224848136B03

Upon placing an order you agree with the terms and conditions of the OASE CLOTHING online store.

#### 1. RIGHT TO RETURN AND REPLACEMENT

You have, for a period of 14 days, the right to return the ordered articles. Please note that returned articles must be in new condition. Products that have been worn or damaged may not be returned under any circumstances. All products must be packed in the original, unmarked packaging with original hangtags and/or labels still attached including any accessories, manuals, documentation and registration that was included with the product. In case of degradation of the product we reserve ourselves the right to require an indemnification. We strongly advise you to put sufficient postage on your returns. Packages with insufficient postage arriving at the OASE CLOTHING warehouse will not be accepted.

#### 2. PRICING AND PAYMENT METHODS

All prices indicated in the OASE CLOTHING online store include the legal sales tax. You can choose between the payment methods as indicated on the online store.

#### 3. ACCEPTANCE OF ORDERS

OASE CLOTHING reserves the right to decline online orders. Whether an order is accepted lies at the discretion of OASE CLOTHING. If an online order is accepted by OASE CLOTHING, you will be informed as soon as possible by e-mail (if your email address has been stated correctly).

#### 4. TRANSPORT DAMAGES

If goods with obvious damages to packaging or its contents are delivered, the customer has to immediately inform the employee of the carrier, refuse the acceptance and contact OASE CLOTHING by email at [info@oaseclothing.com](mailto:info@oaseclothing.com) in order for OASE CLOTHING to be able to exercise its rights towards the carrier. In case you fail to do so, this will not influence your legal claims.

#### 5. RETENTION OF TITLE

All articles remain the property of OASE CLOTHING until complete payment has been received.

#### 6. PRIVACY POLICY

All personal information will be handled safely. We will hold and use the information needed in order to be able to fulfill transactions and to pass any needed information on to affiliated companies for order processing activities. When processing information, your legal interests will be taken into account according to legal regulations and law. We collect address- and order-information for marketing purposes. In case you want us to stop, or do not want us to any longer use, collect or hand over your information for marketing purposes, you can revoke your approval or inform OASE CLOTHING. Upon receipt we will no longer use the information for marketing purposes and we will refrain from sending you related information.

#### 7. EXCLUSION LIABILITY EXTERNAL LINKS

In spite of thorough controls OASE CLOTHING assumes no liability for the complete contents of the external links, should such links exist. OASE CLOTHING states to have no control over design and content of the pages that is being linked to. Solely the organisations editing the linked pages can be held responsible for their contents.

#### 8. PICTURES

Please keep in mind that the color of pictures might slightly deviate from the delivered article due to the way you have programmed your screen and the light intensity that was applicable during the photo shoots. Also every single piece in our collection is an individual handmade item, no one equates the other one.

#### 9. GENERAL INFORMATION

- You have, for a period of 14 days, the right to exchange or return the ordered articles. Please use this fair service with sense.
- Repack the item in its original packaging. The item must be unworn, unwashed, not modified or damaged. The glass bottle filled with sand must still be attached to the product.
- The products must be shipped back to us within 14 days from the date in which the order was delivered. Fill in the return form and insert the form into the package.
- Send your return with sufficient postage to the following address:

### OASE CLOTHING

Kommel 5

6211NX Maastricht

The Netherlands

Please note that packages with insufficient postage will not be accepted.

Ask for a proof of shipment with track and trace code, so you can follow the package online. When you notice that the package is not delivered within two weeks, please contact our customer service.

You have, for a period of 14 days, the right to exchange or return the ordered articles. Please fill in the right product name and size on the return form. It is recommended to check the website if the product is still available.

#### 10. REFUND

Refunds made to your bank-/PayPal account will show within 14 days after receipt of the return on the statement of your bank-/Paypal-account.