

Privacy Policy for Kaya-Sita Nederland B.V.

Introduction.

We attach great importance to your privacy. All personal data we therefore treated with care. We strictly adhere to this all the legal regulations that apply to personal data.

This privacy policy applies to the use of the website of Kaya-Sita Nederland B.V.. The starting date for the validity of these conditions is 25/05/2018, publishing a new version will void the validity of all previous versions.

With this privacy policy we describe which information about you are collected by us, what these data are used for and with whom and under what conditions this information can possibly be shared with third parties. We also explain to you how we store your data, how we protect your data against misuse and what rights you have with regard to the personal data you provide us.

If you have any questions about our privacy policy, you can always contact us.

Kaya-Sita Nederland B.V.
Fregat 391
1113 EJ DIEMEN
THE NETHERLANDS

info@kaya-sita.nl

What information do we collect.

If you place an order with us, we have to find various information needed to process your order.

Traffic Data:

Each visit to our website traffic data is stored. You are not obliged to enter your personal details to visit our website www.kaya-sita.nl. Traffic data are for example the number of pages that are visited or what items are ordered. These data are not personal and are only used to improve the usability of our website.

General information:

This is information such as:

- ✓ Name
- ✓ Salutation
- ✓ Company / Organization (Optional)
- ✓ VAT number (Optional)
- ✓ Address
- ✓ Postal code
- ✓ Residence

which you fill in the order form. We use this information to verify your order and process.

Email address:

Your email address will be used to confirm and inform you of your order when your order is ready for shipment. If you have registered for our newsletter, we will keep you informed of news and offers from time to time. If you no longer wish to receive our newsletter, you can easily unsubscribe.

Telephone number:

To send your order we ask you always a phone number where you are available during office hours. This may be necessary if there are ambiguities about your order that are too cumbersome to explain via e-mail. We will never, however, trouble you unnecessarily by phone!

Data processing

Below you can see how we process your information.

Webshop software

Our Webshop is developed with software of MyOnlineStore B.V.. Personal data that you make available to us for the benefit of our services will be shared with this party. MyOnlineStore B.V. has access to your data to provide us technical support, they will never use your data for any other purpose. MyOnlineStore B.V. is obliged to take appropriate security measures on the basis of the agreement we have concluded with them.

Sharing personal data with third parties

In some cases personal data are shared with external parties. If necessary, a processing agreement has been concluded with all these parties.

GLS Netherlands

Orders are sent with GLS. Because GLS is designated as controller, there is no processor agreement.

PostNL

Orders are sent with PostNL. Because PostNL is designated as controller, there is no processor agreement.

ING Bank

When banking, personal details such as name, account number and invoice number are processed by ING Bank. Because ING Bank is designated as controller, there is no processor agreement.

Payment processing using PayPal

If you select payment using PayPal, credit card using PayPal, direct debit using PayPal or – if offered - “purchase on account” using PayPal, we will forward your payment data to PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal, L-2449 Luxembourg (hereinafter “PayPal”) in the context of payment processing. PayPal reserves the right to perform a credit check for the payment options of credit card using PayPal, direct debit using PayPal or – if offered - “purchase on account” using PayPal. PayPal will use the result of the credit check with regard to the statistical probability of non-payment for the purpose of deciding on the provision of the respective payment method. The information on creditworthiness may contain probability values (so-called scores). To the extent that scores are included in the result of the credit check, they are based on a scientifically recognized mathematical, statistical procedure. Among others, address data are included in the calculation of the scores. Please refer to the Privacy Policy for PayPal Services for more legal information relating to data protection, including with regard to the credit reference agencies used.

Mollie

We use the Mollie platform to handle a (part of) the payments in our webshop. Mollie processes your name, address and residence details and your payment details such as your bank account or credit card number. Mollie has taken appropriate technical and organizational measures to protect your personal data. Mollie reserves the right to use your data to further improve the service and to share anonymous data with third parties. All the above-mentioned safeguards with regard to the protection of your personal data also apply to the parts of Mollie's services for which they engage third parties. Mollie does not store your data longer than is permitted by the legal terms.

Klarna Pay Later

With the payment method Pay later you can order first and pay later. Without any interest or costs. After ordering you will receive an invoice from Klarna. From the moment the products are shipped, you have 14 days to pay for your purchase (in Belgium this is 21 days). In cooperation with Klarna Bank AB (publ), Sveavägen 46, 111 34 Stockholm, Sweden, we offer you the following payment methods. Payment must be made to Klarna.

Pay Later

For more legal information regarding data protection, including regarding the credit reference agencies used, please refer to [Klarna's Terms of Use](#). Your personal data will be processed by Klarna in accordance with the applicable data protection law and as described in [Klarna's privacy statement](#). "Pay Later" is available for customers from Sweden, Norway, Finland, Denmark, Germany, Austria, the Netherlands, Great Britain and de US.

Pay in 3 parts

Pay in 3 parts with Klarna splits the purchase amount into 3 equal instalments without interest or credit registration. Every 30 days the payment is automatically debited to the consumer from the bank account number (SEPA) or the credit card.

In3 Garant

With the payment method in3 Garant you can order and pay in 3 terms. The first term you have to pay immediately with the purchase. You pay the second term no later than 30 days. You pay the third instalment no later than 60 days after the purchase. Without any interest or costs. After ordering you will receive a payment link from in3 NL B.V.

Please refer to the [in3 Terms of Use](#) for more legal information regarding data protection, including with respect to the credit reference agencies used. Your personal data will be processed by in3 NL B.V. in accordance with the applicable personal data protection law and as described in [in3's privacy statement](#).

Google Analytics

Our website uses Google Analytics, a web analytics service provided by Google Inc. Google Analytics uses so-called "cookies". (text files that are stored on your computer) to enable an analysis of your use of the website. The information collected may include information about the operating system, the browser, your IP address, the website you viewed previously (the referrer URL) and the date and time of your visit to our website. The information on the use of our website created by this text file is transmitted to a Google server in the USA and stored there. Google will use this information to analyse your use of our website, to compile reports

on the website activity for the website operator and to provide other services associated with the use of the website and use of the Internet. If required by law or to the extent that third parties process data on

Google's behalf, Google will also pass this information on to such third parties. This use will take place in an anonymized or pseudonymised form. You can obtain more detailed information concerning this directly from Google. [Please click here.](#)

Storage period

We keep your information as long as you are our client. This means that we keep your customer profile until you indicate that you no longer wish to use our services. If you report this to us, we also consider this as a request to forget. Based on administrative obligations we have to keep invoices with your personal data, so we will keep this data for as long as the applicable term runs.

Rights

- ✓ Right to view data: You have the right to view your data at any time
- ✓ Right to rectification: You have the right to change your data
- ✓ Right to erase data: You have the right to have your data erased
- ✓ Right to lodge a complaint You have the right to file a complaint with the Authority for Personal Data.

Last update March 10, 2023