

# Algemene voorwaarden - v2

Barry Pirovano

24-05-2018

Terms and conditions

Terms & Conditions

## 1. General

1.1. The general terms and conditions apply on all our products and content displayed on [www.barrypirovano.com](http://www.barrypirovano.com). When you place an order on [www.barypirovano.com](http://www.barypirovano.com) you acknowledge to have read and agreed to the Terms & Conditions.

1.2. Our website <https://www.barrypirovano.com>, these Terms & Conditions and contracts between the webshop and the customer, to which these general terms and conditions apply, are strictly governed by Dutch law.

1.3. You certify that you are 18 years of age or older.

## 2. Shipping and delivery

2.1. All orders are shipped by PostNL, UPS or Packs. Please note that I might not be able to send orders to some non-dutch P.O. boxes.

2.2. Different shipping costs apply for shipments outside the Netherlands please send me an email at [info@barrypirovano.com](mailto:info@barrypirovano.com) if not mentioned on [www.barrypirovano.com](http://www.barrypirovano.com)

2.3. Orders will be shipped within 10 working days after you have received the shipping confirmation by e-mail.

2.4. Delivery for The Netherlands should take about 5 working days.

2.5. Delivery to the rest of Europe can take up to 15 working days.

## 3. Returns

3.1. You have the right to return the goods you ordered on the webshop within 14 working days after receiving the goods. I only accept returns if you return the goods with all delivered accessories and in the original condition and packaging. Please note that I won't accept returned goods if I suspect the item has been damaged by the customer.

3.2. If you wish to return your order, all return-shipping costs and custom or import taxes are at your own expense. If you want a refund and the returned goods meet the above stated conditions, I will return the amount of the payment for the goods within 30 days.

3.3. If there is a mistake on our part regarding size, color or a wrong shipment, I will refund the amount of the payment as well as the return shipping costs once I have received the returned goods.

3.4. It is possible to exchange an item within 7 working days if the preferred replacement is in stock. Please contact me at [info@barrypirovano.com](mailto:info@barrypirovano.com) if you want to reserve an alternative garment before returning the goods. The shipping costs for the new item and taxes are at your own expense. In case I am unable to send a replacement for your returned goods, you will receive a refund. In case your alternative garment cost less than your first purchase I refund the difference no later than 30 days after shipment of your alternative garment.

3.5. If you want to return, send me an e-mail at [info@barrypirovano.com](mailto:info@barrypirovano.com). Send your ordernr/name and reason with your return within 7 days to the following address:

Barry Pirovano  
Koningsduin 65  
1901ZV Castricum  
The Netherlands

## 5. Order confirmation

5.1. After you complete the checkout and payment process of your order, you will automatically receive an order confirmation by e-mail.

## 6. Shipping confirmation

6.1. Your order will be dispatched within 10 working days from the time you've placed the order.

## 7. Prices

7.1. All prices stated on [www.barrypirovano.com](http://www.barrypirovano.com) can be subject to misprints. No rights can be derived from any misprints on [www.barrypirovano.com](http://www.barrypirovano.com).

7.2. All prices on the website are including VAT of 21% and shipping costs. Please note that the customer is reliable for custom or import taxes that are charged on international orders when it reaches the destination country.

## 8. Privacy

8.1. In order for you to purchase goods and to give you the best service possible you need to fill in personal information. I only use your personal information for processing and delivering your order correctly and for keeping you up-to-date about your order. This information is not used for any purpose of a commercial or non-commercial nature unrelated to [www.barrypirovano.com](http://www.barrypirovano.com) without your prior permission.

## 9. Customer service

9.1. If you have any questions, complaints, compliments or need help regarding your order on the webshop, feel free to contact me at: [info@barrypirovano.com](mailto:info@barrypirovano.com).

10. Identity of Barry Pirovano / Studio Piro / [barrypirovano.com](http://barrypirovano.com)

10.1 Barry Pirovano / Studio Piro

Koningsduin 65

1901ZV Castricum

KvK-nr: 67157491

Btw-identificationnr: NL190962264B01

Phone: +316 19 348 999

E-mail: [info@barrypirovano.com](mailto:info@barrypirovano.com)

11. Copyright

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