



Return & Refund Form

Return & Refund Policy

Thanks for shopping at Luckybastardshop.com.

If you are not entirely satisfied with your purchase, we're here to help.

Returns

Have you received the wrong product? Or was the delivery damaged upon arrival? Please send an email to info@luckybastardshop.com and hold your return shipment until you have received affirmative answer to your e-mail about it.

If, for some reason, you are totally unhappy with the items you ordered, you can always return them within 30 days. This is to ensure that all customers receive brand new and unused items.

Warranty

Should your item break or falter, return it by using the warranty form that is included with every order from Luckybastardshop.com. After receipt of your return, you will be contacted as soon as possible to find the best possible solution for you.

If you lost the form included with your order, you can always download the warranty form from this website.

To preserve the best hygiene, only intact and completely sealed packages will be accepted as returns.

- You have 14 calendar days to return an item from the date you received it. And 14 calendar days to return the item through mail.
- To be eligible for a return, your item must be unused and in the same condition that you received it.
- Your item must be in the original packaging and unopened.
- Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

Contact Us

If you have any questions on how to return your item to us, contact us.

Luckybastardshop.com
Zoutmanstraat 29
2518GL Den Haag, Holland
info@luckybastardshop.com
Phone: +316-84196852
KVK: 27300056
BTW: NL817887635B01



Form for repeal:

(Only fill in this form if you want to repeal your transaction)

— To:
Luckybastardshop.com
Zoutmanstraat 29
2518GL Den Haag
info@luckybastardshop.com
06-12345678

— I / We(*) hereby inform you that I / we(*) repeal our agreement regarding the sale of the following goods / delivery of the next service(*):

— Ordered on (DD-MM-YYYY) :

— Order number:

— Received on (DD-MM-YYYY):

— Consumer name(s):

— Consumer address:

— IBAN Bank account number:

— Signature of consumer(s): (only when this form is submitted on paper)

— Date (DD-MM-YYYY):

(*)Delete what is not applicable.