

Terms and Conditions - v2

Equi-M

26-09-2018

Conclusion of an agreement

The following terms and conditions apply to all deliveries between Equi-M and the user. By ordering you accept the terms and conditions.

The agreement will be concluded if the goods are delivered, not by the automatic order confirmation.

Delivery and shipping

Shipping cost will be added to your order. If the order is sent in several times, the shipping costs will of course be calculated only once.

If an item is not available, it will be credited. If desired, we can notify you when this item is available again.

Delivery time

The actual delivery time can be found at the shopping cart / checkout. In general, delivery time is approximately 3 days.

Payment options

The choice consists of:

IDEAL

Credit card

PayPal

Bankcontant

Money back guarantee

We offer a 30 day Money Back Guarantee on unused or unwanted goods. See right of withdrawal. Return shipping allows you to print a return label

Right of withdrawal

You have the right to revoke the agreement within a period of thirty (30) days without giving reasons.

The withdrawal period expires thirty (30) days after the day

- On which you or a third party designated by you, which is not the carrier, is physically in possession of the last good, the last shipment or the last part.
- On which you or a third party designated by you, which is not the carrier, is physically in possession of it.

In order to exercise the right of withdrawal, you must inform us (Equi-M Fourth Reit 31, 5233JT Den Bosch, E-Mailequinemc@hotmail.com) with an unambiguous statement (for example, by letter or e-mail) of your Decision to revoke the agreement. You can use the attached model form for the revocation but is not required.

If you use this option, we will send you a receipt of your revocation immediately upon a sustainable data carrier (for example by email). In order to comply with the withdrawal period, it is enough to send your notice regarding your exercise of the right of withdrawal before the expiry of the deadline.

Consequences of the revocation

If you cancel the agreement, you will receive all payments you have made up to now, including delivery costs (with the exception of any additional costs due to your choice of delivery other than the cheapest cheapest delivery we provide) without delay and In any case not later than fourteen (14) days after we have been informed of your decision to withdraw the agreement from us. We will refund you with the same method of payment as your original transaction, unless explicitly agreed otherwise; In any event, you will not be charged for such repayment. We may wait for refund until we have returned the goods, or you have shown that you have returned the goods, whichever comes first. You must return the goods to us without delay, but in any case not less than fourteen (14) days after the date you have decided to cancel the agreement.

Expleciet return address is

Equi-M

On behalf of the Department of Returns

Fourth Reit 31, 5233JT Den Bosch

You are on time if you return the goods before the expiration date of fourteen (14) days.

The shipping risk and the cost of returning will be borne by the buyer. Unpublished returns are refused by us. The direct cost of returning the goods will be charged to you. You are solely responsible for the depreciation of the goods resulting from the use of the goods beyond what is necessary to determine the nature, characteristics and operation

of the goods.

The right of withdrawal does not exist under the following agreements:

- In the case of deliveries of original goods customized by the consumer, tailor made or where changes are made to personal needs.

The right to withdraw early in the following agreements: • For sealed goods, which are not allowed to return for hygiene or health reasons if the original packaging was opened or the seal was broken.

- In the case of goods that were intentionally mixed with other goods after delivery, and therefore became unusable.

Online friendly settlement for consumer disputes

At ec.europa.eu/consumers/odr/ you will find information about consumer disputes in online trading.

Mediation

In order to find an acceptable solution to any differences of opinion, we are prepared to mediate with our customers. We are not required to mediate and can not offer our clients participation in such a procedure.

Privacy Policy

The trust of our customers is very important to us. We respect and protect your privacy.

Liability for unknown links

All photo rights are at Equi-M, photos can not be used without the express permission of Equi-M.

Chamber of Commerce: 68943253

Contact

Your message to us:

By email: About the contact form or equimhorseware@gmail.com

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