

Terms and Conditions - v9

Snikheet Official Webshop

23-07-2019

Terms and Conditions

Article 1 - Our Identity

When you place an order you will agree with the terms and conditions SNIKHEET is using. Therefore you are entering an agreement between the organization described below. We may change or update our terms and conditions. Please read the following carefully and regularly.

Snikheet
Schoenerkade 89
2725 EW Zoetermeer
Phonenumber: 0614251872
E-mail: info@snikheetonline.nl
Chamber of Commerce: 68857918
VAT: NL181393256B01

Customer Service by e-mail. Please contact us at info@snikheetonline.com

Article 2 - Shipping policy

All orders are dispatched from the Netherlands and will normally leave our warehouse within 1-5 working days. We aim to get all orders out as soon as possible. When your order has left our warehouse, normally you will receive a tracking code in the dispatch confirmation email. SNIKHEET cannot be held responsible for parcels delayed to reasons beyond our control. Please note that customers ordering outside Europe will be responsible for all import tax charges.

Shipping prices will be determined by your location and will be processed when you're checking out.

All orders are shipped with PostNL. Delivery time will be determined by your location:

- The Netherlands: 2/3 business days
- EU-countries: 7 business days
- Rest of the world: 12 business days

Customer Service by e-mail. Please contact us at info@snikheetonline.com

Article 3 - Return policy

Our return policy entitles you to return the product for any reason within 14 working days counting from the day you received the product. You can open the package and check the contents. However, all products must be returned in their original condition and packaging. Incomplete products, damaged, worn or soiled will not be accepted. Please send a note with your personal info inside the package. Return costs are for the customer and are non-refundable, unless otherwise indicated by SNIKHEET customer service. When returning, we will not be held responsible for delayed or lost packages. After a return has been processed and if the consumer has paid an amount, SNIKHEET will repay this amount as soon as possible, but no later than 30 days after the return or revocation. When free shipping is applied, we still charge the shipping costs by deducting it from the total refund amount.

Return Address:

Returns SNIKHEET
Schoenerkade 89
2725 EW Zoetermeer
The Netherlands

Article 4 - Prices

All prices displayed on our website include 21% VAT (Value-Added Tax). Shipping costs are applied per order and will depend on the country/region your order needs to be delivered (see article 2). All prices will be applied in EURO's.

Article 5 - Payments

Accepted payment methods are: iDeal, Bancontact, VISA, Master Card and PayPal.

Article 6 - Availability

When purchasing an item, it is always possible that the purchased item cannot be processed in case of a lack of availability. We will cancel the order and contact the buyer through e-mail.

Article 7 - Derogations

Snikheet does not guarantee that the colors of the articles are exactly the same as the colors on the computer screen of the customer. These can differ by the display settings on the client's computer.

Article 8 - Promotions / discount codes

Only one discount code can be used per order. SNIKHEET can refuse or cancel the use of a discount code at any time and depends on the stock availability. If you have any trouble with using a discount code, feel free to contact us at info@snikheetonline.com.

Article 9 - Privacy

We respect our customers account information as private and confidential information. We will never share this with any outside affiliations or individuals. All payments are secured by iDeal, PayPal, Bancontact, Visa and Mastercard. Personal contact information transmitted to us will never be sold or shared with third parties.