RMA form Powerkick Europe

RMA Number …….

Data:

Name:
Address:
Postal Code:
Residence:
Country:
Contact person:
telephone number:
E-mail address:

Item:
Dealer:
Serial number:

Description of the complaint:

We would like to inform you about the RMA procedure. Your generator is inspected by one of our dealers or by Powerkick's own technical department. If it turns out the complaint is caused by overdue maintenance, misuse or polluted fuel, as a result of which your generator does not work, the examination costs will be charged to you. Our hourly wage is € 49.50 ex VAT. When it concerns a warranty case these costs are not calculated. The RMA will only be processed if the form has been filled in complete.

Important !!
When a Generator is returned for service, maintenance and / or warranty assessment, all oil and gasoline MUST be removed from the engine block and from the gas tank. If this is not done, Powerkick will NOT handle the generator and the unit will be returned.

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