

Terms and Conditions - v2

supenpeddel

02-09-2020

We are pleased that you want to place an order. However, before you place your order, it is important to read our terms and conditions. These general conditions apply to all orders with Sup en Peddel as well as the services and products offered by Supaholic. When ordering you indicate that you have read our terms and conditions and you agree with the terms and conditions. You also give permission to process your data in the manner described in our privacy policy.

DEFINITIONS

Article 1

- 1.1 Sup and Paddle, Supaholic, or we, us or our: the sole proprietor Smitsie who acts under the trade names Sup en Peddel, Supaholic and Webdesign Date.
- 1.2 Consumer, customer, buyer, purchaser, client or you: the natural person who does not act for purposes related to his/her commercial, trade, craft or professional activities;
- 1.2 Order: agreement between entrepreneur Sup and Paddle and / or Supaholic and you as a customer who has acquired products and or services, remotely (via the webshop www.superpeddel.nl) or on location.
- 1.3 Reflection period: the period during which the Consumer may use his right of withdrawal;
- 1.4 Right of withdrawal: the Consumer's option not to proceed with the distance agreement within the cooling-off / reflection period;
- 1.5 Day: calendar day.
- 1.6 Large packages, large package: goods, products that exceed the size of 175 x 70 x 50 cm or have a weight of more than 30 kg.

IDENTITY OF THE ENTREPRENEUR

Article 2

- 1.1 Entrepreneur: Sup en Peddel, Supaholic and Webdesign Date are trade names of Smitsie
- 1.2 Registered at the Chamber of Commerce in Middelburg under number 64229017
- 1.3 Business and mailing address: Jazzsingel 7, 4533AE in Terneuzen, Netherlands
- 1.4 Opening hours: open on weekdays from 9 am to 5 pm, preferably via email: info@supenpeddel.nl
- 1.5 Telephone number: +31 (0)85-301 80 53 or mobile +31 (0)6-42233882. We are not always available by telephone so just leave a voicemail message and we will call back!

THE OFFER

Article 3

- 3.1 The products and services offered in the webshop and on the websites are without obligation. Sup and Paddle is entitled to change and modify offers.
- 3.2 The offer is described as clearly as possible and provided with images where possible.
- 3.3 Mistakes or obvious mistakes in the offer do not bind the entrepreneur.
- 3.4 Each offer contains such information that it is clear to the consumer what rights and obligations are attached to accepting the offer.

SCOPE OR TERMS AND CONDITIONS

Article 4

- 4.1 Our general terms and conditions apply to all agreements made with the buyer.
- 4.2 We ensure that the general terms and conditions are easy to find and are brought to the attention before the order is placed.
- 4.3 Sometimes there are additional conditions for a product or service, these conditions are specifically mentioned with the product or service. See also article 15.

THE AGREEMENT

Article 5

- 5.1 The agreement is concluded at the time that you place the order and have paid.
- 5.2 The agreement is confirmed by the entrepreneur with an order confirmation.
- 5.3 During the ordering process, check your data carefully, you are responsible for the correct completion of your data.
- 5.3 The order confirmation contains all the data required for the order, PLEASE CHECK the data provided!
- 5.4 If data on the order confirmation is not correct because you entered something incorrectly, please contact us immediately.
- 5.5 The entrepreneur is free not to accept an agreement. This choice lies entirely with the entrepreneur and does not have to motivate this.

DELIVERY AND DELIVERY COSTS

Article 6

- 6.1 We deliver the products within the Netherlands with the packages of service from various suppliers.
- 6.2 Additional transport costs may be charged for orders from outside the Netherlands.
- 6.3 The delivery time of an item in stock is usually 2 to 4 working days from the order date.
- 6.4 If an item is not in stock or delivery takes longer, you will be informed about the actual delivery time and you can choose whether you want to cancel the order.
- 6.5 If a product can no longer be delivered or you cancel your order, you will receive your money as soon as possible, no later than 14 days.
- 6.6 So-called "BIG PACKETS" such as boards and paddles are not supplied with the package service but a separate

carrier.

6.7 Whether a product is a large package is recognizable by the higher transport price (> 20 euros) which is separately mentioned before the product is placed in the shopping basket.

6.8 Deliveries are bundled at all times. If separate deliveries are desired, additional transport costs can be charged to you.

6.9 You will be informed separately by us about the delivery of large packages because at the time of delivery you must be present at the delivery address to receive the goods.

6.10 If you do not make an appointment after making an appointment