

Terms and Conditions - v1

tgholland

18-04-2018

Right of withdrawal for consumers living or located in the European Union

You have the right to withdraw from this contract within 14 days without giving any reason. During this period, you can do that with the product that is reasonably necessary to assess the product. You may try the product as you would in a physical store. You can also remove the product from the packaging, unless the packaging contains a seal. The withdrawal period will expire after 14 days from the day the goods are delivered at your shipping address and/or picked up in our store.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract.

Exclusion of right of withdrawal

The right of withdrawal is excluded for:

- Services whose implementation started with the consent of the consumer (eg carrying out a repair, restoration, etc.),
- Products that have been made to your specification, such as Customized Assortment
- For products that can not be returned after opening for hygienic reasons, such as Silicone Rubbers, Clay types and Food-Safe Materials
- Business customers.

Instructions for completion:

Insert your name, geographical address and, where available, your telephone number, fax number and e-mail address.

We may withhold reimbursement until we have received the goods back.

You shall send back the goods or hand them over in our shop "Pewter Foundry Holland" located at Kalverringdijk 1, 1509BT Zaandam The Netherlands, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

To ;

Pewter Foundry Holland
Kalverringdijk 1
1509BT Zaandam
The Netherlands
T +31 75 617 62 04
F +31 299 66 78 90
@ info@tgholland.nl

Description of item(s) you will return to our store :

Ordernumber (see e-mail confirmation) :

Your Name:

Your Address :

Your Signature (only if this form is notified on paper) :

Date :