



## Privacy statement R Rebels

May 22, 2018

Your privacy is very important to R Rebels. We therefore comply with the privacy law. This means that your data is safe with us and that we always use it properly. In this privacy statement we explain what we do with information that we learn about you. If you have any questions or would like to know what information we have about you, please contact R Rebels.

### Process order

When you place an order with us, we use your personal data to process your order properly. We transfer your personal data to our delivery service to have the order delivered to you. We also receive information about your payment from your bank or credit card company. For all the above we use your payment details, name and address, gender, e-mail address, telephone number and billing address. We are legally obliged to do this. We save this information until your order is completed and seven years thereafter (that is our legal obligation).

### Provide to third parties

We work together with certain companies, which can receive your personal data. For the processing of orders we work together with:

- Our payment providers: Mollie, ING, Afterpay and PayPal
- MyWebwinkel.nl
- Our postal companies: QLS, DHL, PostNL and B-post
- Our accounting program: E-bookkeeping

### Statistics and profiling

We keep statistics about the use of our web store. With these statistics

we improve our web store so that. We can combine your personal data to learn more about you. We will of course respect your privacy at all times. If you don't want us to use your personal information for our statistics, please let us know.

#### Provide to third parties

We work together with certain companies, which you mentioned above receive personal data from us.

We share data with the following parties, which provide customized advertisements for supply us:

- Facebook
- Instagram
- Google

#### Contact form and newsletter

With the contact form you can ask us questions or make requests.

For this we use your e-mail address and name and address data. We do this based on your permission. We keep this information until we are sure that you are satisfied with our response.

You can subscribe to our newsletter. Here you can read news, tips and information about our products and services. You can cancel this subscription at any time. Every newsletter contains an unsubscribe link. You can also pass this on via your account. Your personal information is saved until you cancel the subscription.

#### Your account

You must register as a customer to see certain parts of our webstore. To create an account we need your name, address, telephone number, e-mail address, billing address and sex. We do this based on your permission.

#### Advertisement

We would like to send you advertising about offers and new products or services.

We will do so by:

- email

- social media

You can object to this advertising at any time. Every email contains a unsubscribe link. You can block us or use the unsubscribe option. You can do this via your account also pass on.

#### Location information

Sometimes it is necessary for our web store to find out where you are. We then ask separately if we are allowed to know this and only if you have permission we receive this information. For this service we use the navigation and location software on your phone, tablet or computer. We have no control over what the creators of this software (such as Google Maps) do with this information so always read their privacy statements carefully.

#### Providing to other companies or institutions

With the exception of the partners mentioned above, we provide your personal data under no circumstances to other companies or institutions, unless we are legal mandatory to do so (for example if the police requires it in the event of a suspicion of a crime).

#### Cookies

Our webshop uses cookies. Cookies are small files in which we store information can save them so that you do not have to enter them all the time. But we can also see with it that you visit us again. When you visit our online store for the first time, we will display a message with an explanation about it cookies. Hereby we will ask for your agreement for the use of these cookies. You can disable the placement of cookies through your browser, but some things like that our web shop no longer works properly.

We have made agreements with other companies that place cookies use of cookies. However, we do not have complete control over what they themselves do with the do cookies. So also read their privacy statements. Google Analytics

We use Google Analytics to keep track of how visitors visit our web store use. We have entered into a processing agreement with Google. It's in there make strict agreements about what they can keep. We don't have Google allowed to use the obtained Analytics information for other Google services. We do not allow Google to anonymize the IP addresses. Security Security of personal data is very important to us. We ensure that your data are properly secured with us. We always adjust security and pay close attention on what can go wrong. Changes to this privacy statement When our webshop changes, we naturally also need the privacy statement To adjust. So always pay attention to the date above and check regularly for new versions to be. We will do our best to announce changes separately.

#### View, change and delete your data

If you have questions or want to know what personal information we have about you, you can always

to contact us. See the contact details below.

You have the following rights:

- receive an explanation of what personal data we have and what we do with it
- access to the precise personal data that we have
- having errors corrected
- the removal of outdated personal data
- withdrawing permission
- object to a specific use

Please note that you always clearly state who you are, so that we know for sure that we are not modifying or removing data from the wrong person.

#### To file a complaint

If you believe that we are not helping you in the right way, you have the right to submit a complaint at the supervisor. This is called the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

#### Contact details

R Rebels

Lange Nieuwstraat 233 B

3111AJ Schiedam

[info@r-rebels-wholesale.com](mailto:info@r-rebels-wholesale.com)

0687593086