

Terms and Conditions - v1

anki-art

29-12-2020

General Terms and Conditions, Anki-Art

Prices

The prices mentioned in the web shop are in Euro and including VAT, but excluding shipping costs. All prices can be subject to typing errors and / or price changes.

Payments

Online payment is possible with the payment options in our website, prepayment can be done by bank transfer of the total amount, mentioning your name and order number, to our bank account
BIC: TRIONL2U, IBAN: NL48TRIO 0379 303124, to the credit of Anki-Art.

Delivery

The ordered items will be sent to you as soon as possible (within 4 working days at the latest), provided they are in stock and after receipt of payment. The method of shipment and packaging is the responsibility of Anki-Art, taking into account, if possible, a preference indicated by the buyer. The time of legal delivery is the moment the goods leave our company.

Shipping

Shipments are at the expense and risk of the buyer.
Never accept damaged packages; in that case no guarantee can be given.

Cancellation, Exchanges and Returns

You have the opportunity to return an article within 7 days after receipt, but only after consultation by email or telephone and after our acknowledgement by email. The products must remain unused and in the condition of purchase, if possible in original undamaged packaging. Shipping costs for returning are at expense of the buyer. Insufficiently stamped returns will not be accepted. Once the product has been received undamaged, the amount of your payment, excluding shipping costs, will be refunded to your bank account.
Excluded from revocation are specially made products and E-books / pattern sheets in PDF format.

Liability

Anki-Art is not liable for any damage, in the broadest sense of the word, unless this damage is caused by gross negligence or intent of Anki-Art.

Color deviation

Due to the colour setting and possibilities of your monitor, the colours shown cannot be 100% guaranteed. Returns on slight colour deviations can therefore not be accepted, we ask for your understanding.

Course participation

If you cannot participate in a course for which you have registered, we offer the possibility to participate in a other course given by Ankie.

If this is not possible we offer the following::

- Up to four weeks before the start of the course you will receive your paid money back.
- Between four weeks and one week before the start of the course you only have to pay the registration fee.
- If you cancel within one week before the start of the course, you will have to pay the full course fee.

Location

Anki-Art' is located in Oostwold, Ekamperweg 1 9682 VH in the Netherlands and is registered with the Chamber of Commerce under number 02332560 in Groningen.

Opening hours

The premises in Oostwold are open by appointment only.

Postal address:

Anki-Art Ekamperweg 1,
9682 VH Oostwold
The Netherlands
Tel.: 0597-431600
Email: anki-art@outlook.com