

Terms and Conditions - v1

Orecchini Jewelry

18-02-2022

The seller

The Orecchini online store (BE0696.705.171) is located in Belgium, at 9451 Kerksken, Watervoorstraat 20.
Phone number: +32 494 28 65 66, email: karen@seminck.be

Application

By placing an online order, the customer agrees to these terms and conditions.

Prices

The prices listed on the website are in euros, excluding shipping costs. They are valid on the day they are offered on our website and on the day the order is placed. All prices are per pair, unless otherwise indicated. Orecchini can not be held responsible for price indications that are obviously incorrect, eg due to obvious input, typesetting, or printing errors.

The shipping costs are calculated based on the rates of the Post. If you live in Belgium, you can choose between 2 options: At €3.5 your package will be sent by letter mail, without insurance and at thus your own risk. Orecchini recommends choosing the €6 option where your package is sent in a sturdy box and you receive a track and trace number. For the purchase of handbags and jewelry boxes, the shipping cost is €6 and we offer tracking anyway. You can also choose to pick up your order. In that case you don't pay any shipping costs. In that case we will contact you to arrange a pickup time. Shipping to the Netherlands is €6 per letter and €9 for handbags and jewelry boxes.

Order

After placing an order, you will receive a confirmation email containing the confirmation of your order and the total cost.

If a mistake has crept into the stock system, and the chosen item is no longer available, you will receive notice within 2 working days.

Payment

Orecchini works with advance payment or payment on collection. If you choose 'transfer in advance', your order will only be shipped when we have received the payment.

Delivery

Orecchini tries to ensure the fastest possible delivery. In the section below (Delivery time) we try to give an indication of our delivery times. However, these deadlines are indicative and are given purely as a guide. Orecchini cannot be held responsible for delays incurred, beyond our control.

The Buyer provides Orecchini with the delivery address. If this address turns out to be incorrect, this is the responsibility of the Buyer and additional costs may be charged. The Buyer with a delivery address in Belgium can choose for shipment without track&trace and insurance at € 3,5. When in this case the order has left our warehouse, but is lost at the shipping partner (Bpost), Orecchini can not be held responsible. The Buyer with delivery address in Belgium can also opt for shipping with track & trace and insurance at € 6. In this case Orecchini will intervene when the package is lost. For buyers in the Netherlands shipping by letter is €6 and by parcel post €9.

Delivery time

For Belgium: as soon as we have received your payment, your package will be prepared for shipment. We will send your package within 4 working days after receiving your payment. An insured parcel (€5) will be delivered by the letter carrier within 24 hours. Non-insured shipments take approximately 72 hours to be delivered.

Orecchini can not be held responsible for delays in shipping by Bpost. In accordance with the law "buy at a distance" the maximum delivery period is thirty days, unless otherwise agreed. If this delivery period is not feasible, Orecchini must inform the Buyer in time and the Buyer has the right to cancel the order, without additional costs. Any amounts already paid will in that case be refunded within thirty days.

Warranty

If a problem occurs with an article that you purchased at Orecchini and you can prove that it happened through no fault of your own, you have a guarantee of one month after receipt. We will send you the same article for free within 30 days, if stock lasts. If not, you may choose another item of the same retail value.

There is no guarantee on discoloration of metal parts.

This discoloration is natural and depends on the acidity of your skin.

Waiver of your purchase

As a consumer you have the right to inform us that you renounce the purchase, without payment of any penalty and without giving any reason, within 14 working days from the day following the delivery. The goods must be in their original condition and this does not apply to custom-made goods. If you want to invoke this option, first send an email to info@orecchini.be and send the goods back at your own risk and expense to:

Orecchini
Watervoorstraat 20
9451 Haaltert

As soon as we receive the goods, in original and undamaged condition, the amount will be refunded.

Miscellaneous

By ordering, you certify that you are over the age of 18.

Ordering at Orecchini requires you to provide us with your customer information. Orecchini uses this information for the administration of your order, the management of orders, deliveries and invoices, the follow-up of payments. Your data will not be passed on, rented or sold to third parties. As a Buyer you always have the right to inspect and correct this data. On request (karen@seminck.be) Orecchini will remove your data from our database. If you have any questions about these conditions, please contact us.