



FORM WITHDRAWAL AND RETURNS

To return one or more products, we ask you to complete this form as completely as possible. Add the form to the return shipment.

CUSTOMER INFORMATION	
NAME:	
ADRESS:	
ZIPP CODE:	
CITY:	

ORDER INFORMATION	
ORDER NUMBER:	
RETURN NUMBER:	

ARTICLE INFORMATION	
ARTICLE NUMBER(S):	
ORDER DATE:	

REASON FOR RETURN

- THE ARTICLE DOES NOT FIT: TOO SMALL / TOO BIG
- THE ARTICLE IS DAMAGED
- I HAVE RECEIVED THE WRONG PRODUCT.
I ORDERED:
I RECEIVED:
- THE PRODUCT DOES NOT MEET MY EXPECTATIONS.
- ANOTHER REASON, NAMELY:

DESIRED SOLUTION

- I WOULD LIKE TO RECEIVE THE PRODUCT I ORDERED.
- I WANT TO EXCHANGE THE ARTICLE FOR:
- I CANCEL THE PURCHASE AND WOULD LIKE TO GET THE PURCHASE AMOUNT REFUNDED.

RETURN ADDRESS

LEEZZA
FOKKERSTRAAT 11, UNIT 8
2811 EN REEUWIJK
THE NETHERLANDS



RETURN POLICY

Of course we want you to be happy with your purchase. That's why you can return items within 14 days of receiving them. As soon as we have received your items in original condition*, we will confirm via email. Check your spam box as well, we sometimes end up there by accident. Refunds are completed within 5 working days, depending on your chosen method of payment. In case of any questions we will contact you, or of course, you can also contact us for more information.

Be aware that the costs for return shipment are not covered by LEEZZA and the responsibility for the item(s) is with the buyer until we receive the package. This means LEEZZA cannot be held responsible for damaged or missing items. That is why we advise you to use a traceable method of shipping or take out an insurance.

*To be eligible for a refund the returned articles must be in the original condition; unused, unworn and undamaged original packing materials. Unused means that there are no (make-up) marks on the item or any wear on the tags, no perfume scent or smell of smoke and price tags are still attached to the item. All shoes should be tried on a carpeted surface before wearing and returned along with the original shoebox. Due to hygiene reasons earrings, socks cannot be returned. Items that are damaged as a result of wear and tear cannot be returned or refunded. All goods will be inspected on return.

HOW TO RETURN OR EXCHANGE AN ITEM?

Whether you want to return or exchange an item, the steps to take are the same. After returning an item you can easily place a new order for a different size or color. First, request by email a return number within 14 days of receiving the order. This number allows us to already register the return in our system, which means we can proceed to refunding quicker.

Return form

Please send back the item(s) within 14 days after receiving the return number. Use the return form, enclosed with your shipment or download it from our website. If you cannot print the form, copy all details (return number!) on a piece of paper or the invoice you received with your order and add to package. After you received your return number, send us your item(s) in the original packaging using the following address:

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