Terms and Conditions - v2

chromedelete 30-04-2020

Terms and Conditions

This website is the property of World Wide Wrap Address: Neckerdijk 5D, Purmerend CoC number: 37139474 VAT number: NL0020.09.799.B54 IBAN number: NL48 INGB 0007 0568 76

BIC code: INGBNL2A

Email: info@chromedelete.nl | info@worldwidewrap.eu

1.1 These General Terms and Conditions of Sale (hereinafter: Conditions) apply to all offers, orders and agreements of World Wide Wrap to the exclusion of any other general terms and conditions. These Terms and Conditions will be sent by us upon request.

1.2 Accepting an offer or placing an order means that you accept the applicability of these Terms and Conditions.

- 1.3 The provisions of these Conditions can only be deviated from in writing, in which case the other provisions remain in full force.
- 1.4 All rights and claims, as stipulated in these Terms and Conditions and in any further agreements for the benefit of World Wide Wrap, are also stipulated for the benefit of intermediaries and other third parties engaged by World Wide Wrap.

2. Agreement

2.1 An agreement is only concluded after acceptance of your order by World Wide Wrap. World Wide Wrap is entitled to refuse orders or to attach certain conditions to the delivery, unless explicitly stated otherwise. If an order is not accepted, World Wide Wrap will notify this within ten (10) working days after receipt of the order.

3.1 All World Wide Wrap offers are free of obligation and World Wide Wrap expressly reserves the right to change the prices, in particular when this is necessary on the basis of (legal) regulations. 3.2 All prices are stated in euros, including VAT and excluding shipping costs.

4. Return shipments

- 4.1 All items can be returned within 7 working days of receipt without giving reasons. The amount already paid will in that case be refunded within 30 days. However, it is expressly stated that both the articles and the packaging are delivered undamaged to World Wide Wrap. We therefore advise you to use packaging for return. If this aspect is not respected we can unfortunately not take back the items and not cancel the payment. The shipping costs for return are for your own account.
- 4.2 You are obliged to check the delivered goods and quantities. If the numbers are incorrect or the delivered items are not in order, you can report this to World Wide Wrap by e-mail within 3 days of receipt, stating the order number in the subject of your e-mail, and a clear explanation why delivered articles do not comply. World Wide Wrap will replace the items or cancel your payment if it is shown that you do not accept the article for valid reasons.
- 4.3 In the exceptional case that an item is sent that does not comply with the order, World Wide Wrap reserves the right to replace the item with a new one or to return the amount paid. In this case World Wide Wrap takes care of the return shipping costs.

4.4 If you send something back, follow these steps:

Send an e-mail to info@chromedelete.eu so that we expect your shipment. NOTE: In the subject of your e-mail, state the order number or the invoice number that you received via e-mail.

Pack the items so that damage to the product and packaging is avoided. Damaged items and / or packaging are not accepted by World Wide Wrap.

Address the items, the returns can be returned to: World Wide Wrap / Chrome Delete

Neckerdijk 5D 1441 GX Purmerend

the Netherlands

Add a note with your name, address and place of residence. Also state your bank or giro account number for reimbursement of the return.

4.5 Unstamped returns are not accepted.

5. Payments

5.1 Advance payments via the site are processed by Mollie and Paypal. All payment methods offered (iDeal and Paypal) are made in advance. After receipt of the payment by Mollie, World Wide Wrap will send the order.

6. Delivery

6.1 The delivery times specified by World Wide Wrap are only indicative. Exceeding the delivery period stated does not entitle you to compensation. If, however, the delivery period exceeds the 30-day period, you are entitled to cancel the order or to dissolve the agreement insofar as this is necessary. Amounts already collected will in that case be refunded by World Wide Wrap within 30 days after cancellation.

7. Reservation of ownership

7.1 The ownership of delivered products is only transferred if you have paid all that you owe to World Wide Wrap on the basis of any agreement. The risk with regard to the products already passes to you at the moment of delivery.

8. Warrantv

- 8.1 The warranty is determined in accordance with the applicable law, whereby in case of defects we will first exchange or repair the products if desired. If a product can not be repaired or if the exchanged product also shows defects, you can return the products against a refund of the full purchase price. It is also possible that you retain the products and receive a part of the purchase price.
- 9. Electronic communication and proof
- 9.1 For misunderstanding, mutilation, delays or improper handling of data and messages as a result of the use of the Internet or any other means of communication in traffic between you and World Wide Wrap (or third parties engaged by you), World Wide Wrap is not liable unless and insofar as there is intent or gross negligence on the part of World Wide Wrap.
- 9.2 The World Wide Wrap administration serves as full proof of the existence, content and execution of the agreement with you in any legal proceedings, to the contrary by the party, who relies on the fact that the evidence is not reliable.

10. Force maieure

- 10.1 Without prejudice to the other rights it is entitled to, World Wide Wrap has the right, in case of force majeure, to suspend the execution of your order, or to dissolve the agreement without judicial intervention, this by you in writing, to share, without World Wide Wrap being obliged to pay any compensation, unless this would be unacceptable in the given circumstances by standards of reasonableness and fairness.
- 10.2 Force majeure means any shortcoming which can not be attributed to World Wide Wrap, because it is not due to its fault and is not for its account under the law, legal act or generally accepted in traffic.

11. Miscellaneous

- 11.1 If one or more of the provisions of these Terms and Conditions or any other agreement with World Wide Wrap should be in conflict with any applicable legal provision, the relevant provision will lapse and will be replaced by a new World Wide Wrap. legally permissible comparable provision.
- 11.2 World Wide Wrap is authorized to use third parties in the execution of your order (s).
- 12. Applicable law and competent court
- 12.1 Dutch law applies exclusively to all rights, obligations, offers, orders and agreements to which these Terms and Conditions apply, as well as to these Terms and Conditions.
 12.2 All disputes between parties will only be submitted to a competent court in the Netherlands.