



Return form

Olly & Ko tries its very best to deliver your product as desired. Nevertheless, it may be that you wish to return your purchase. This is possible, of course, although conditions are applied to the return right. Please read the following carefully.

Return conditions

- Please report your return within 14 days of delivery by sending an **email with the relevant order number** to ollyandko@gmail.com, or via the contact form at the website.
- Send your return shipment together with the completed return form within 30 days after delivery back to:

Olly & Ko
Meidoornstraat 16
1602 SN Enkhuizen
The Netherlands

- The product has to be returned with all delivered accessories in the original condition and packaging.
- Please complete the return form as completely as possible and send it with your return.
- Only the costs for returning from your home to the web shop are for your own account.
- You will receive a refund of the purchase price including shipping costs from web shop to your home.
- This refund will due within 14 days after registration of your return, on the condition the product has already been returned in good order.

Return exceptions

Please note: due to the nature of these items, unless they are damaged or defective on delivery, returns cannot be accepted from custom and personalized orders.



Please fill in the blanks below and send this form together with your return.

To

Olly & Ko
Meidoornstraat 16
1602 SN Enkhuizen
The Netherlands

Reason of return

I would like to know why you return this product, so I can improve the design and/or my service

— Ordered at (DD-MM-YYYY):

— Order number:

— Received at (DD-MM-YYYY):

— Name(s) of customer(s):

— Address of customer(s):

— Banking number:

— BIC code:

— Date (DD-MM-YYYY):

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Dutch Chamber of Commerce nr: 72796952
Dutch VAT nr: NL188096504B02