

Terms and Conditions - v2

Panzer-Shop.nl

27-03-2020

Terms and conditions

The following terms and conditions apply to your purchases at Panzer-Shop.nl:

Applicability:

These conditions apply to all deliveries and services from Panzer-Shop.nl in the execution of assignments that do not come from business customers or companies. Deviating and / or additional agreements must be explicitly confirmed in writing by Panzer-Shop.nl, this also applies when the requirement for written confirmation is abandoned.

Right of withdrawal:

In the Netherlands, a statutory approval period of 14 working days applies. Within this period you can cancel the order without giving reasons. You can do this in writing (an e-mail message to info@panzer-shop.nl is sufficient).

After cancellation you must return the products immediately, in the original packaging and with a (copy) of the invoice. Make sure the shipment is stamped sufficiently. You will receive the address by e-mail when registering your return. The costs of the return shipment will not be reimbursed. You can find the costs of this at your postal company.

If the items are unused and correctly returned on time, Panzer-Shop will refund you the price, paid as quickly as possible, but no later than within 14 days after receipt of the items. If the products are damaged, you will be charged a legally determined amount. You can prevent this if you only test the products as you would in a store, and return them unused and not broken, in the original packaging. With returns you are expected to deliver the products to us within 14 days after registration.

The following are excluded from the return right:

Products that are made according to the customer's specifications, have been unambiguously adapted to the customer's personal requirements, or products that are not suitable for a return shipment due to their nature.

Warranty provision:

The warranty has been determined in accordance with applicable law, whereby we may exchange or repair the products in the event of defects if required. If a product cannot be repaired or if the exchanged product also shows defects, you can return the products against a refund of the purchase amount. It's also possible that you retain the products and that part of the purchase amount is returned.

Realization of the agreement:

After you have entered your personal details and clicked OK, you have entered into a binding agreement to order the products in the shopping cart. After the order has been sent, you will receive a confirmation message. The purchase agreement has been concluded as soon as we confirm the delivery or deliver the products.

View terms of sale:

You can view our Terms and Conditions at any time on this website. For security reasons, you cannot request the details of your order via the internet.

Images and descriptions:

The products may differ slightly from the images on the website, in order to improve printability or to remove errors with reality. No rights can be derived from the images or description of the articles.