

Terms and Conditions - v1

VDMTomosParts

03-11-2023

Terms & Conditions

General

1. These terms and conditions apply to mopedheaven.com
2. These conditions apply to each item.
3. MopedHeaven has the right to change or expand the general terms and conditions without prior notice.
4. By placing an order for products and / or services, the consumer agrees to these terms and conditions.

Realization of the agreement

1. The agreement is established by the acceptance of the products and / or services offered by the consumer by placing an order in the MopedHeaven webshop.

Prices

1. All prices are per item and stated in the Euro (€) currency.
2. All prices are subject to typing errors.
3. All prices include VAT.

Pictures

1. The product photos displayed on the website serve to illustrate the product and may differ slightly from the original.
2. We also sell second-hand products that may differ slightly from the original due to their external characteristics.
3. When a part is used, this is indicated in the product description of the article.
4. The images of MopedHeaven may not be copied.

Delivery

1. We deliver our products with PostNL.
2. The consumer is obliged to take delivery of the purchased items at the moment they are made available to him or handed over to him.
3. MopedHeaven cannot guarantee the availability of all products. In the event of a shortage, the consumer will be informed of this.

Shipping costs

1. MopedHeaven calculates shipping costs depending on the size or weight of the package. For shipments abroad, the shipping costs depend on the country, the shipping method, the total package weight and any dimensions.
2. MopedHeaven has the right to calculate, change and / or expand shipping costs without prior notice.

Payment

1. Payment takes place exclusively by means of payment in advance (Bank Transfer via Bank / Giro) within 3 days after the conclusion of the agreement, on an account number and currency to be specified by MopedHeaven.

Liability

1. MopedHeaven is not liable if the damage is due to intent and / or gross negligence and / or culpable action, or improper or improper use of the consumer.

Returns

1. When returning, you can contact us within 14 days, via the contact form or by e-mail.
2. The product must be sent back packaged properly.
3. The consumer is personally responsible for damage or loss during the return to MopedHeaven.
4. The shipping costs for returning the item are for the account of the consumer.

For questions you can send an e-mail with the contact form or to info@mopedheaven.com

MopedHeaven