

Refund policy

Thanks for purchasing our products at www.tocs.be operated by The old curiosity shop

In order to be eligible for a refund, you have to return the product within 14 calendar days of your purchase. The product must be in the same condition that you receive it and undamaged in any way.

After we receive your item, we will process your refund. The return shipping cost has to be paid by the buyer, and will not be refunded. The money of your purchase minus the shipping cost will be refunded to the original payment method you've used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

If the product is damaged in any way, or you have initiated the return after 14 calendar days have passed, you will not be eligible for a refund.

If anything is unclear or you have more questions feel free to contact us.